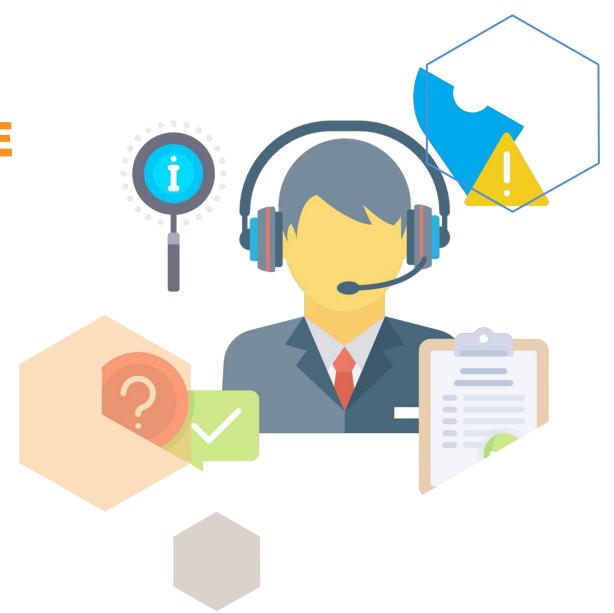# CUSTOMER CARE REGISTRY

TEST CASE REPORT

(SPRINT 02)
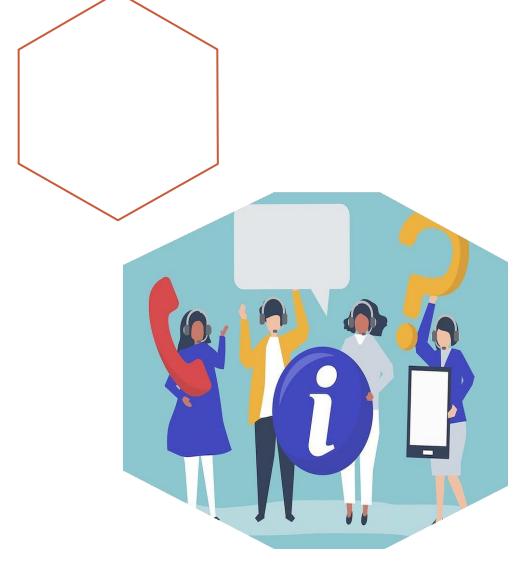
TEAM DETAILS:

Team No : PNT2022TMID28442
College Name : St. JOSEPH'S INSTITUTE OF TECHNOLOGY
Department : INFORMATION TECHNOLOGY

Date	03 -NOV -2022
Team ID	PNT2022TMID2442
Project Name	Customer Care Registry
Maximum Marks	4 Marks

TEST CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commnets	TC for Automation(Y/ N)	BUG ID	Executed By
User_Page_TC_OO1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	http://169.51.204.215:30106/	Show Complaint popup should display	Working as expected	PASS	Successfull			SELVA MUTHU KANNAN M
User_Page_TC_OO2	UI	USER PAGE	Verify the User has No Complaint	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204.215:30106/	No Complaint should shown	Working as expected	PASS	Successful			RUDRESH S
User_Page_TC_OO3	UI	USER PAGE	Verify User Total Complaint is Zero	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204.215:30106/	Total Number of Complaint is Zero	Working as expected	PASS	Successful			VISHAL PRASANTH A

Admin_Page_TC_OO4	Functional	Admin Page	Admin can see the Agent DataBase	1.Enter URL(http://169.51.204.215 :30106/) and click go 2.Enter the Credentials for the admin page and submit	http://169.51. 204. 215:30106/	Agent Database should display on show agent database.	Working as expected	PASS		Successful			SELVA MUTHU KANNAN M
Admin_Page_TC_OO5	Functional	Admin Page	Admin can delect the Agent Database	1.Enter URL(http://169.51.204.215 :30106/) and click go 2.Click on submit by giving correct credentials to the admin Page	http://169.51. 204. 215:30106/	Delect the agent Database	Working as expected	PASS		Successful			RUDRESH S
Admin_Page_TC_OO6	Functional	Admin Page	Verify the overall Delect the database for User	1.Enter URL(http://169.51.204.215 :30106/) and click go 2.Click on submit by giving correct credentials to the admin Page 3.After type the "A" in the Text box for the agent database delect	http://169.51. 204. 215:30106	Delect the overall Agent database delect.	Working as expected	PASS		Successful			VISHAL PRASANTH A

Admin_Page_TC_OO7	UI	Admin Page	Verify the admin seen the text box for the delect option	1.Enter URL(htttpp://169.51.204.215:30106/) and click go 2.Click on submit by giving correct credentials to the admin Page 3.Admin Can see the text box for delect option	http://169.51.204.215:30106	Text box working for the correct Keyword.	Working as expected	PASS	Successful		ROHITH SAI C SELVA MUTHU KANNAN M
Home_Page_TC_OO8	UI	Register Account for Agent	Verify User is able to seen the Register Page for Agent	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on the Agent button for register	http://169.51.204.215:30106	After register Page popup should seen.	Working as expected	PASS	Successful		VISHAL PRASANTH A
Agent_Register_TC_O10	UI	AGENT REGISTER	Verify all the text box will be visible for register	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on the Agent button after the text field are visible for the agent to see	http://169.51.204.215:30106/	Agent Register text fields are visible	Working as expected	PASS	Successful		RUDRESH S

Agent_Regis ter_ TC_O11	Functional	AGENT REGISTER	Verify Id sent to customer email address	1.Enter URL(http://169.51.2 04.21 5:30106/) and click go 1.Register the account by giving credentials 2. Click on button Submit	http://169.51.204. 215:3 0106/	Email sent successf ully	Working as expected	PASS	Successful			RUDRESH S
Web_Chat_ TC_ O11	Functional	WEB CHAT	Click on the Web chat button	1.Enter URL(http://169.51.2 04.21 5:30106/) and click go 1.Click on the Web Chat Button	http://169.51.204. 215:3 0106/	Web chat popu p	Working as expected	PASS	Successful			VISHAL PRASANTH A
Web_chat_T C_O 12	UI	WEB CHAT	Web chat button visible	1.Enter URL(http://169.51.2 04.21 5:30106/) and click go 1.shown on the Web Chat Button	http://169.51.204. 215:3 0106/	Web chat visibl e	Working as expected	PASS	Successful			RUDRESH S
Admin_Logi n_T C_O13	Functional	AGENT LOGIN	Verify user is able to get login id on emails	1. Enter URL(http://169.51.2 04.21 5:30106/) and click go 2. To the Agent Login page getting of emails	http://169.51.204. 215:3 0106/	Get Notifie d by Emails	Working as expected	PASS	Successful			SELVA MUTHU KANNAN M

Agent_Login_T C_O14	UI	AGENT Login	Visible for text field for enter email id	1.Enter URL(http://169.51.204. 215:3 0106/) and click go 2.To the User Login page and seen your textfields	http://169.51.204.215:30106/	Text Fields for Email in Agent Page	Working as expected	PASS	Successful		RUDRESH S
LoginPage_TC_ O15	UI	USER Login	Visible for text field for enter email id	1.Enter URL(http://169.51.204. 215:3 0106/) and click go 2.To the User Login page and seen your textfields	http://169.51.204.215:30106/	Text Fields for Email in Agent Page	Working as expected	PASS	Successful		ROHITH SAI C
Agent_Login_T C_O16	Functional	AGENT Login	Visible for Password on Forgot Password	1.Enter URL(http://169.51.204. 215:3 0106/) and click go 2.To the Agent Forgot Page after verification Password should Visible	http://169.51.204.215:30106/	Password should Visible	Working as expected	PASS	Successful		VISHAL PRASANTH A