CUSTOMER JOURNEY MAP
A Gesture-based tool for sterile Browising of Radiology images

	Discovery — why do they even start the journey	Registeration — why would they trust us	Oboarding and first use — how can they fail sucessfull	Sharing — why would they invite others
Journey steps — which step of the experience are you discribing				
Actions — what does the coustomer do? what information do they look for?	Reduce their difficulties during surgery for sterile browising of radioligy images	it enables easy and fast browising of radiology images / it enables easy and occurate formating of images	feed back from the patient / smooth and glitch free service / based on the time required to complete the surgery	effective assistance to medical staff in processing and manipulating medical image
Needs and Pains — what does the coustomer wants to accieve or avoid?	Sterile browising of images with out touching the device / Easy access and examination of the surgecall region in the body without any contamination	this technology gives higher sucess rate / multiple sujgery can be done small amount of time	where to place the gustre in front of camera for accurate prediction / keep a clear and object free background / lighting in the room must be bright	improves focus of attention during surgery / better hand guster recognition to have higher occuracy
Touchpoint — what part of the service do they interact with?	the coustomer deels with the radiology images of human body / the coustomer can intercat eith the service through the hand gustors	gui interface / showing hand gusters towards the camera / viewing the formated image in the display screen	enabling the camera module / conforming the gusture predicted by the model / viewing results viva the user inter face	interaction without touching the computers makes the surgery / gusters recognised by sensors and their respective out put are displayed
Coustomer feeling — what is the coustomer feeling?	🤯	🤔	😃👍	🥳
Opportunities — What could we improve or Introduce?	This service helps the customer to format the image which is essential during surgery. It will be good	User friendly, fast response and accurate system	Detection of gestures using two hands simultaneously has yet	Can increase the range of distance and to detect image at any angle and position from
Process ownership — Who is in the lead on this	hospital	doctor and surgeon	doctor and surgeon	doctor and surgeon