

Project Design Phase-II

Date	03 October 2022
Team ID	PNT2022TMID21355
Project Name	Personal Assistance for Seniors Who Are Self-Reliant

Customer Journey

STEPS	<ol style="list-style-type: none">1. Download and install app2. Sign in/Sign up<ol style="list-style-type: none">a. Home Page<ol style="list-style-type: none">i. Add Medicine<ol style="list-style-type: none">1. Set Reminderii. Edit Medicineiii. Delete Medicineb. Nearby<ol style="list-style-type: none">i. Hospitalsii. Clinicsiii. Pharmaciesc. Account<ol style="list-style-type: none">i. Edit Profileii. Helplineiii. Give Feedbackiv. Logout
INTERACTIONS	<ul style="list-style-type: none">• Medication input to application according to Prescription.• Alert Received with Medicine name at the Prescribed time.
GOALS AND MOTIVATION	<ul style="list-style-type: none">• To ensuring that you or your loved one is properly taking their medications that can help avoid unnecessary risk and serious illness.• To develop feature that helps motivate users to accomplish health and activity goals.
POSITIVE MOMENTS	<ul style="list-style-type: none">• Simple user Authorization.• Daily to-do lists and medications to be taken.• Manual entry of medication names, dosages, time records, and notes.• Simple Alerts and notifications with sounds.• Medication calendar reminders and other options.• Checkboxes for medications taken.

NEGATIVE MOMENTS	<ul style="list-style-type: none"> • There is no way to set up customized “snooze” options. • Entering the information for each medication was a bit time consuming and cumbersome.
AREAS OF OPPORTUNITY	<ul style="list-style-type: none"> • For independent elderly people • To assist caretakers