Customer Journey

1. Phases High-level steps your user needs to accomplish from start to finish	Open the webapp/website	Enter car features (year,fuel type etc)	Predict car resale price	Output
2. Steps Detailed actions your user has to perform	 1. wants to predict the car resale value predictor of a car 2. open the car resale value predictor module 	3. enter the details of the car 4. click the predict button	5. prediction of car resale value	6. display the predicted value
3. Feelings What your user might be thinkingand feeling at the moment	happy and eager	happy to find the price of a used car	ecstastic	feeling good
	unexcited	unhappy	sad	not happy with the predicted value
4. Pain points problems user might run into	not happy with the number of features	stressed to enter all the features	worried about the time taken to print the output	worried about the accuracy
5. Areas of Oppurtunities improvements and enhancements	better design	user friendly	faster response	Higher accuracy