

IDEATION PHASE

DEFINE THE PROBLEM STATEMENTS

Date	18 September 2022
Team ID	PNT2022TMID30896
Project Name	Smart Solution for Railways
Maximum Marks	2 Marks



Problem Statement (PS)	I am (Customer)	I am trying to	But	Because	Which makes me feel
PS-1	Traveler	Book train tickets	All the time I couldn't book fastly	The website is not responding	frustrated
PS-2	Traveler	Registering tickets for train	It takes long time	Good software and hardware maintenance is needed	bad