

# **IDEATION – CLOUD COMPUTATION**

## **CUSTOMER CARE REGISTRY**

**The implementation of the customer care registry obeys the below conditions to get it as proper outcome:**

### **1. Anticipating the solution sooner:**

When a customer complains, the most effective thing to do is to act quickly and prevent them from becoming angrier because an inactive team member failed to respond. Responsiveness and promptness are key to reaching an agreement that both parties are happy with. Whatever you are doing, once a complaint or claim is filed, the priority is to deal with it.

### **2. Let customers broach out their problems:**

It is imperative that you stop everything you are doing and listen carefully to the customer's concerns. Put yourself in their shoes and think about how you would feel if you were in that situation. Customer satisfaction should be just as paramount as the rest of the services you provide at your salon, which is why you must provide details about the complaint.

### **3. Success - Satisfaction and Clearance:**

It is crucial that you follow up with the client after the problem has been solved. Making the client aware that the business is concerned about their situation will only result in positive results. One phone call could turn an anxious customer into a satisfied one.