CUSTOMER JOURNEY MAP

Date	18/10/2022
Team ID	PNT2022TMID30807
Project Name	Retail Store Stock Inventory Analytics

PHASES	PHASE – I Order	PHASE – II Verifying the Stocks	PHASE – III Confirmation the order	PHASE – IV Update database	PHASE – V Payment method	PHASE – VI Bill report
User Action	The customer can order the stocks from retails store.	Verify the product details from DB to managing the stocks	Confirming the order to further move.	Update the product detailed database	Confirmation the payment method like COD, Debit … etc.	Final process generating the bill to the customer