IBM PROBLEM STATEMENT

| Who does the Problem Affect? | Inaccurate ETA's and reactive disruptive management, empty railcar tracking, poor quality data and analysis, it could be hard for some people to use smart solutions incase that interface is not user friendly and easily reachable |
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| What is the issue? | This type of issue usually caused by some, bug errors in the iot , because of this issue user can experience glitches in the website where they want to book a ticket or make an reservation |
| When does the issue occur? | Unnecessary bugs that are found in the railway website and it can be solved easily with a solution to fix that bug for that the user can experience a good user experience. |
| Where is the issue coming? | This kind of issues are common in the railway websites due to irregular maintenances of the server if the server is checked in a regular manner. These kind of issues will never happens. |
| Why is it important that we fix the problem ? | By clearing the bug and glitches that happened in the railway website or to create an new UI for the people to access the railway network. |