Network availability and server

The reason for the arrival of this

jamming are the available issues face by

the passengers and it may difficult to

# 1. CUSTOMER SEGMENT(S)

project mainly focus on making

passengers more comfort.

People who travel from long

distance through trains need to prebook

train tickets for their for their travel and

know the live status of the journey. This



# 6. CUSTOMER CONSTRAINTS

understand by the fresh users



# 5. AVAILABLE SOLUTIONS



Nowadays, ticket booking are available on online but it doesn't provide any additional information about the train to the passengers, this project help the passenger to get a live update and live status of train they travel.

Explore AS, differentiate

Focus on J&P, tap into BE, understand

## 2. JOBS-TO-BE-DONE / PROBLEMS

conventional method it contain only

prebooking through offline and it is

The passengers had to know

the arrival, departure of the train, but in

difficult to track the live location of the



more helpful to passengers.

project is to provide the complete

information about the train for the

passengers. This project may bring a

biggest change in railway system and



## 7. BEHAVIOUR



Directly: find better network availability and perfect device for getting live update.

Indirectly: Passengers may suggest this service to their surroundings.

Focus on J&P, tap into BE, understand

#### 3. TRIGGERS

train.



By installing this project we can trigger people by seeing their neighbouruse the utilization of arrival of newtrending in railways or through advertisement we can trigger people.

#### 10. YOUR SOLUTION



Through this project we provide a better solution to passengers for their problems.

### 8. CHANNELS OF BEHAVIOUR



# ONLINE:

Passengers may provide suggestions to improve the service.

# OFFLINE:

Passengers may provide or rise funds to develop the service in future.

Identify strong 굮 Qo 

### 4. EMOTIONS: BEFORE / AFTER



People felt inconvenient during booking of tickets, now they can easily know the information about their travel in sitting place.

H<sub>R</sub> Identify strong

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