

**Project design phase II**  
**Customer Journey Map**

<b>Date</b>	<b>15 October 2022</b>
<b>Team ID</b>	<b>PNT2022TMID13493</b>
<b>Project name</b>	<b>Smart solution for railways</b>
<b>Maximum marks</b>	<b>4 Marks</b>

