

Customer journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish.

When possible, use the map and know about full details

Created in partnership with

Product School

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Document an existing experience

Tthe process customer journey map provides about the full deails of the works and customer statisfy work we are done and wha is the may avoid by our worker it need to ritify the mistakes we are done it .

















