Identify strong

Ħ

Qο

CS,

fit into

C

1. CUSTOMER SEGMENT(S)

CS

Who is your customer? i.e. working parents of 0-5 y.o. kids

Customers who are not able to keep their expenditure, they do daily.

6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

The solution we propose will have an alert via email feature, if expenses exceed the given limit.

5. AVAILABLE SOLUTIONS



Which solutions are available to the customers when they face the problem

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Customers have used notes or paper to keep track of their expenses.

2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

They will be also given the option to set a budget and will receive alerts in mail when their expense exceeds the budget.

9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists? What is the back story behind the need to do this iob?

i.e. customers have to do it because of the change in regulations.

By tracking their expenses they can save money.

7. BEHAVIOUR



What does your customer do to address the problem and get the job done? Le. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

To set a limit to their monthly expenses, to receive alerts via mail if expenses exceed the limit.

3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Customers can know how their money is spent.

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

They will be able to track their income and expenses made by them.

10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behavior.

To provide insights on their spending in a graphical way based on categories and to design an personal expense tracker using flask.

8. CHANNELS of BEHAVIOR



8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

All their data is secured and being updated to cloud storage.

B.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

Make sure their expense is stored offline and updated to cloud once they are offline.