PROJECT DESIGN PHASE I - SOLUTION FIT

DATE	22 September 2022
PROJECT I'D	PNT2022TMID02973
PROJECT NAME	PLASMA DONOR APPLICATION

cusvoueR SEGhtENT(S)

- Donors
- Patient
- Hospitals

2.JOB5-TO-BE-DDNE7PROBLEMS

- Dilfieult to find donors at the right time / at the time of emergency.
- Donors not aware of plasma requirements.

3. TRIGGERS

Blood danat¥sn improves or saves tives and enhances social solidæity. k a also iniluenœd by increasing deaths due to

unavailability of plasma at required tirries.

4.EMOTIONS: BEFORE 'AFTER e«orc:

Pt"t/h tai1 dt hard t ht raseLirce CO eE p sfria leavin" eem " upset. After:

The donars and cusœmcrs have a feeling of

satîsfacêon.

&< CUSTOMER CONSTRAINTS

- Regular Internet connection
- · Donor health condition
- · unavaitability of plasma

9. PROBLEu ROoT wusE

- Not able to find the donors at the time of emergency.
- Count of donors has been tremendously decreasing since hospital management couldn't contact them or get them notified at the right.

IO. YOUR SOLUTION

Creating website which will provide information about available donors and plasma. If not available, the customer will be notified when plasma is available.

5. AVAILABLE SOLUTIONS

The existing application used only collecting details of donors but it does not notify them at the right time.

Our solution is building a website that nodffes the donors æ thertght ème.

7.BEHAVIOUR

The customer comes forward to

- Acend plasma donation camps.
- Donate plasma
- The hospital management/ patient is able to find plasma donorsa
 the right time.

8. CHANNELS OF BEHAVIDUR

Online:

Can use the website to find donors.

Offline:

Carl use the record maintain by the hospital.