CL

BE

CH

# 1. CUSTOMER SEGMENT(S)

People who lost their speech or hearing ability by birth or due to some other factors.

## 6. CUSTOMER LIMITATIONS EG. BUDGET, DEVICES

Difficult accessibility, not user friendly, need more technical knowledge to handle, cost, etc. There are so many choices of solutions available but due to these some constraints, choices of solutions were limited.

## 5. AVAILABLE SOLUTIONS PLUSES & MINUSES

The first ever approach to sign language it has only 6 sign gestures detection. Using coloured hands for hand position recognition. But our model is trained to detect different sign languages without any colour gloves, using bare hands only.

### 2. PROBLEMS / PAINS + ITS FREQUENCY

Deaf and dumb people couldn't able to convey their messages to the normal people easily. Deaf people cannot hear the words as others speaks and dumb people cannot express their feelings by words.

## 9. PROBLEM ROOT / CAUSE

In Previously developed solution, they have to use coloured hand gloves for hand position recognition. Also, the old method uses traditional translators which take too much of time to process.

### 7. BEHAVIOR + ITS INTENSITY

In our device, there's an option called problem detection display in which our customer can able to see the type of problem occurs & solution will be displayed.

### 3. TRIGGERS TO ACT

By comparing normal people, Specially-Abled people should depend on others and want to live their life independently like other people

#### 4. EMOTIONS BEFORE / AFTER

BEFORE: It is very difficult to convey the message to normal people

AFTER: They overcome their reluctance to have communication with normal people.

### 10. YOUR SOLUTION

Using SSD ML algorithm recognizing the signs as words instead of old traditional translators, that are very slow and take too much since every alphabet as to be recognized to form the whole statement in old methods.

### 8. CHANNELS of BEHAVIOR

ONLINE

SL

Advertise on online with influencers to test the product and promote it also on blog channels

#### OFFLINE

On offline, we have our product experience stores where our customer can experience the product in real

CS

PR

TR

EM