

Define CS, fit into CC	<b>1. CUSTOMER SEGMENT(S)</b> <span>CS</span>  Bank employees, Postal mail sorters	<b>6. CUSTOMER CONSTRAINTS</b> <span>CC</span>  Whether digits are recognized Accurately ? Is this product trustworthy ?	<b>5. AVAILABLE SOLUTIONS</b> <span>AS</span>  Designed to recognize only digits, hence much efficient and accurate than OCR	Explore AS, differentiate	
	<b>2. JOBS-TO-BE-DONE / PROBLEMS</b> <span>J&amp;P</span>  Trustworthy ,Fast and accurate recognition of digits.	<b>9. PROBLEM ROOT / CAUSE</b> <span>RC</span>  People may think that it may not accurately predict the digit and not trustworthy. Inaccurate prediction of digits in postal letters and bank cheques causes lot of issues.	<b>7. BEHAVIOUR</b> <span>BE</span>  Find a right product that recognizes the digits written in all kinds of handwriting accurately and fastely		Focus on J&P, tap into BE, understand RC
	<b>3. TRIGGERS</b> <span>TR</span>  Seeing the OCR that recognizes the characters, comes up with a mind to use a handwritten digit recognizer.	<b>10. YOUR SOLUTION</b> <span>SL</span>  A handwritten digit recognition system using CNN that is trained with several combinations of handwritings.	<b>8. CHANNELS of BEHAVIOUR</b> <span>CH</span> 8.1 ONLINE The system exhibits the similar behavior as in offline  8.2 OFFLINE Predicts the digits accurately even in offline		
<b>4. EMOTIONS: BEFORE / AFTER</b> <span>EM</span>  Time consuming,frustrating>saves time,no manual effort,less stress					

Focus on J&P, tap into BE, understand RC

Identify strong TR & EM

Explore AS, differentiate

Focus on J&P, tap into BE, understand RC

Extract online & offline CH of BE