Project Design Phase-II CUSTOMER JOURNEY MAP

Team ID	PNT2022TMID26635	
Project Name	IOT based smart crop protection for agriculture	

CUSTOMER JOURNEY MAP:

Browsing, booking, attending, and rating a local city tour	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	desiring opinion them was assessment strongs and the sentence of the sentence	Second the ways sign up confirmation create a profile confirmation of the confirmation	insidement the control of the making the making selection application application of the control	The world-artists have been the hemide ago when the world ago when a relevant ago when
Interactions What interactions do they have at each step along the way? = People: Who do they see or talk to? = Places: Where are they? = Things: What edigital touchpoints or physical objects would they use?	Alterings remove and the control of	1.00 MERCING SOLD AND SET OF SOLD SOLD SOLD SOLD SOLD SOLD SOLD SOLD	Injusting the parties were seen and offer controls the parties of	and Treatment Annual Section 2015. The contract of the contra
Goals & motivations At each stop, wheels a person's primary goal or motivation? ("Help me" or "Help me avoid")	Majorna Bur CM: sensivor finite sensiv	ECHANCES ENTRY DOUBLE Science Service Property Science Service	to and it starting at only a state of a stat	reference before the control of the
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, deligntful, or exciting?	the coop to accord and a contribution of a contribution and a contribution of a cont	werve with infilm cost forecess	provided argocitation and formation and form	Be a part galax and services for the services of the services for the services of the services
Negative moments What steps does a typical person find frustrating, conflusing, angering, costly, or time consuming?	estimates boson contrast or	point lasting par for last all wars	Title rocks plane for the state of the state	
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	how efficient is the product gain passe grade and bedient up?	skip the set vising here the even of the control of the control and the control of the control of the control poor collect.	Table Fib. spilor on it is out. one fairing.	And Advance A stock control and the stock co