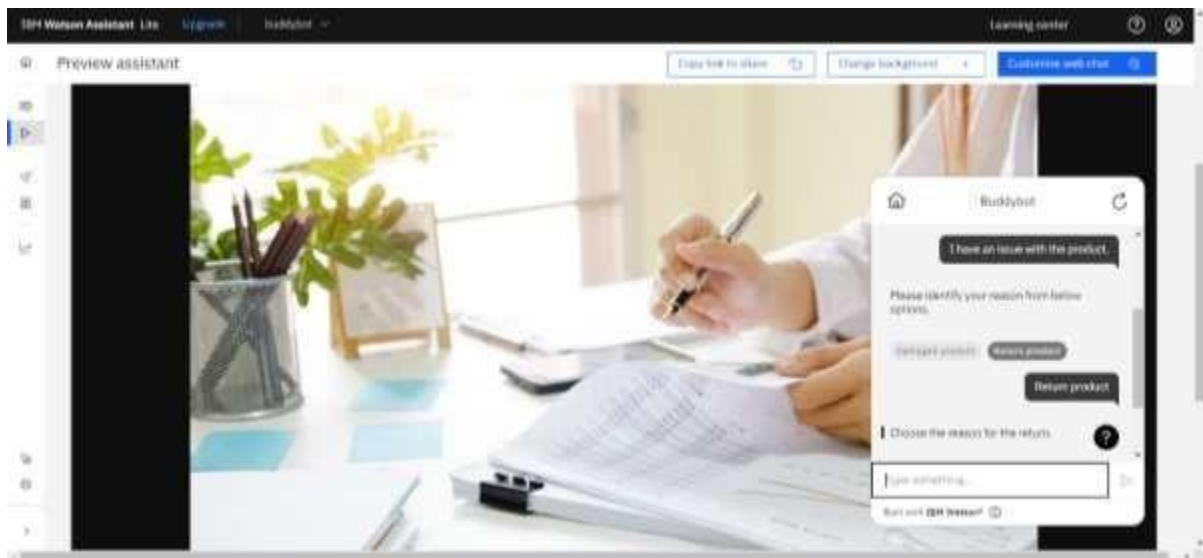
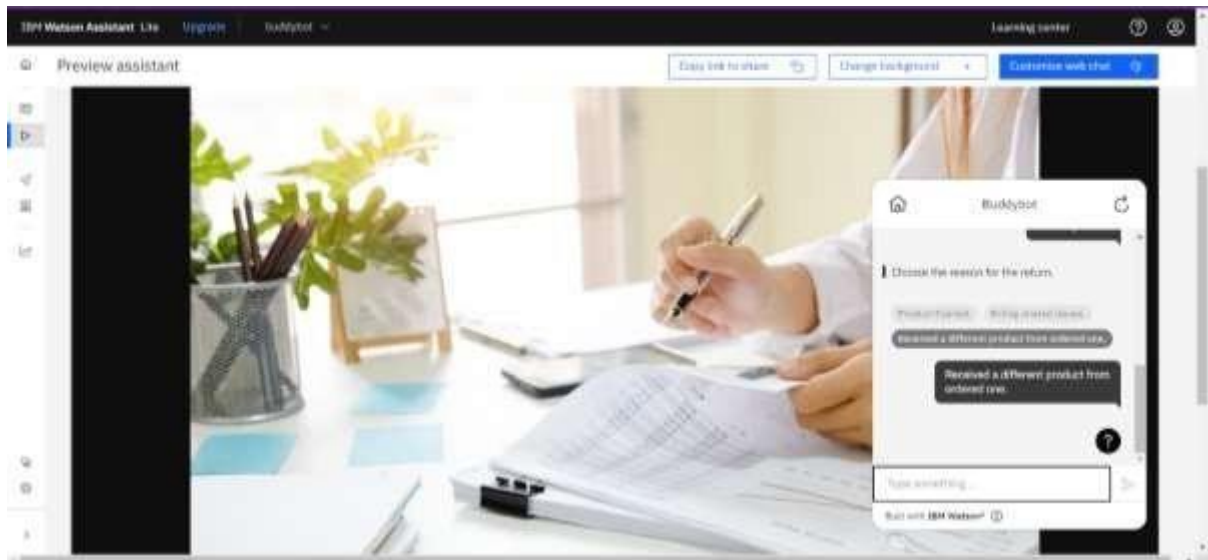


## PROJECT DEVELOPMENT

### DELIVERY OF SPRINT-II

<b>Team ID</b>	<b>PNT2022TMID13254</b>
<b>Project Name</b>	<b>CUSTOMER CARE REGISTRY</b>





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Customer starts with:

None

Conversation steps

to I am Buddy bot welcome to customer care registry how can I help you?

1. to [I have an issue...](#) [I want to know...](#)

↓ Continue to next step

1. to [I have an issue with the product...](#)

Please identify your reason from below options:

2. [Damaged unit...](#) [Broken product...](#)

↓ Continue to next step

2. to [Return product...](#)

Choose the reason for the return:

3. [Product faulty...](#) [Wrong order...](#) [...](#)

↓ Continue to next step

[Next step](#)

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 2

[Review](#)

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to I am Buddy bot welcome to customer care registry how can I help you?

1. to [I have an issue...](#) [I want to know...](#)

↓ Continue to next step

1. to [I have an issue with the product...](#)

Please identify your reason from below options:

2. [Damaged unit...](#) [Broken product...](#)

↓ Continue to next step

2. to [Return product...](#)

Choose the reason for the return:

3. [Product faulty...](#) [Wrong order...](#) [...](#)

↓ Continue to next step

3. to [Item not product...](#)

And then I will redirect you to an agent.

↓ Continue to next step

[Next step](#)

Step 1 is taken: [Without conditions](#)

[A](#)

Assistant says

Hi I am Buddy bot! Welcome to customer care registry. How can I help you?

[I have an issue with the product...](#) [I want to know the details of the product...](#)

[Edit response](#) [Edit validation](#)

And then:

↓ Continue to next step

[Review](#)