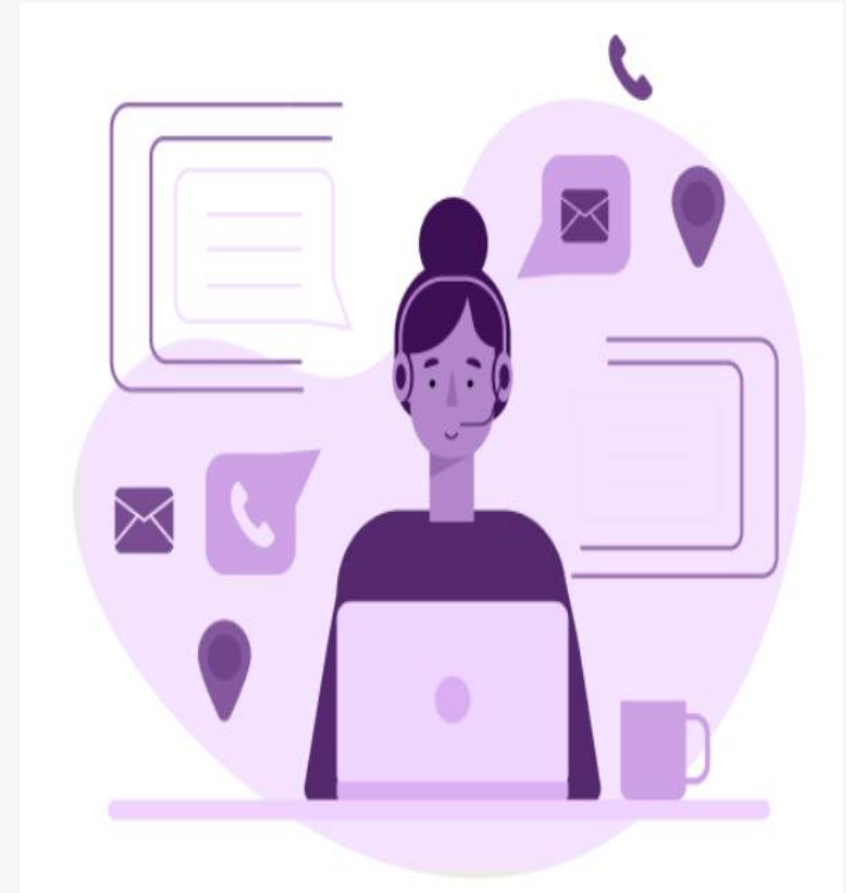


# CUSTOMER CARE REGISTRY

## PROJECT PLANNING



#### TEAM DETAILS:

**Team No** : PNT2022TMID26814  
**College Name** : Dhanalakshmi Srinivasan College of Engineering & Technology  
**Department** : Computer Science & Engineering

#### PROBLEM MEMBERS:

- ☐ SHARMILA D
- ☐ SEVVANTHI D
- ☐ SHOBANA M
- ☐ THATCHAYANI I
- ☐ NAVIN KUMAR

Date	18October 2022
Team ID	PNT2022TMID26814
Project Name	Customer Care Registry
Maximum Marks	8 Marks



# PROJECT PLANNING

## Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	User Panel	USN-1	The user will login into the website and go through the services available on the webpage	20	High	SHARMILA D, SEVVANTHI.
Sprint-2	Admin panel	USN-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	20	High	SHARMILA D, THATCHAYANI.
	Chat Bot	USN-3	The user can directly talk to Chatbot regarding the services. Get the recommendations based on information provided by the user.	20	High	SHARMILA D, NAVIN KUMAR.
Sprint-4	final delivery	USN-4	Container of applications using docker kubernetes and deployment the application. Create the documentation and final submit the application	20	High	SHARMILA D, SHOBANA.

PROJECT PLANNING

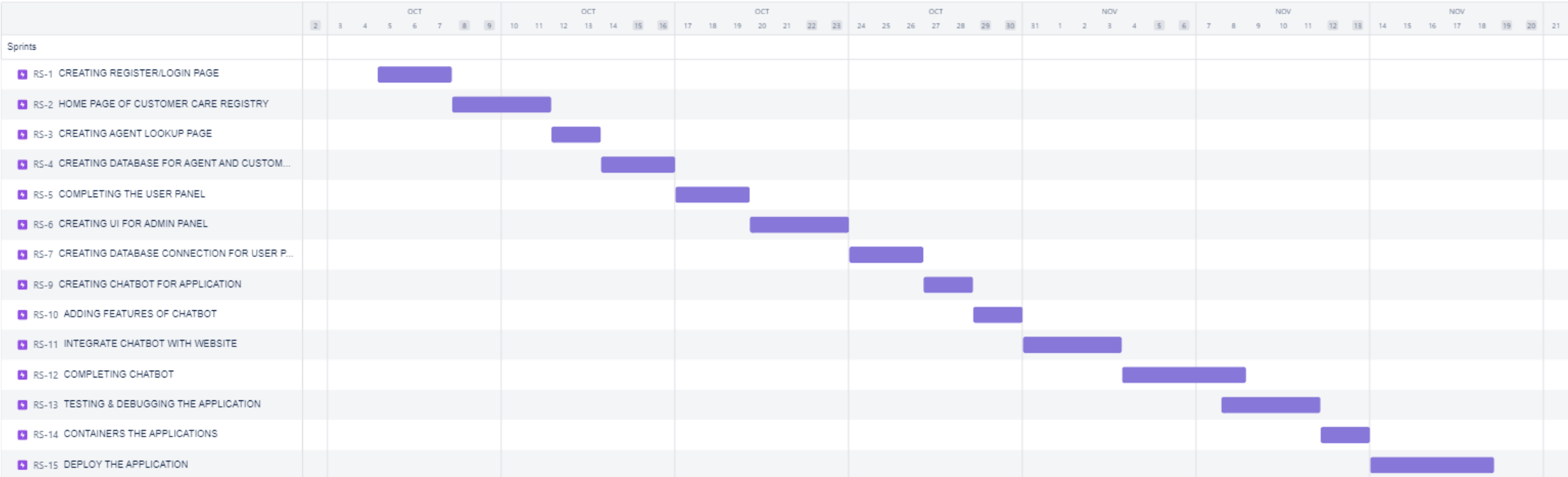
Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date(Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022		19 Nov 2022

**Velocity:**  
Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let’s calculate the team’s average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

BURNDOWN CHART





**Thank you**