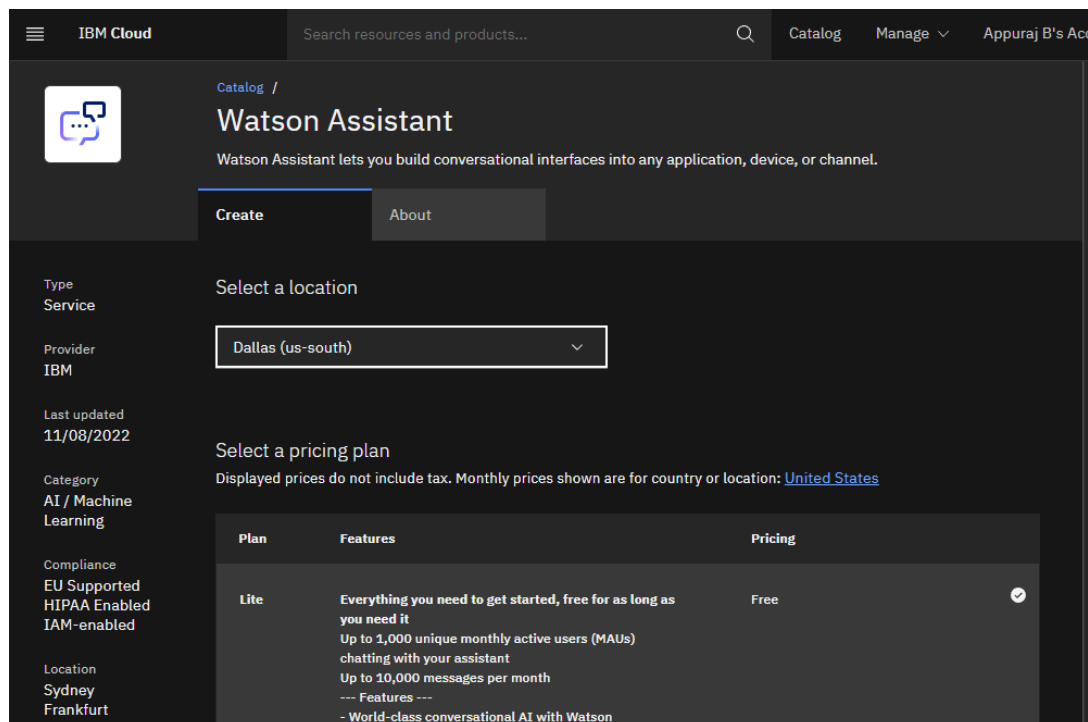
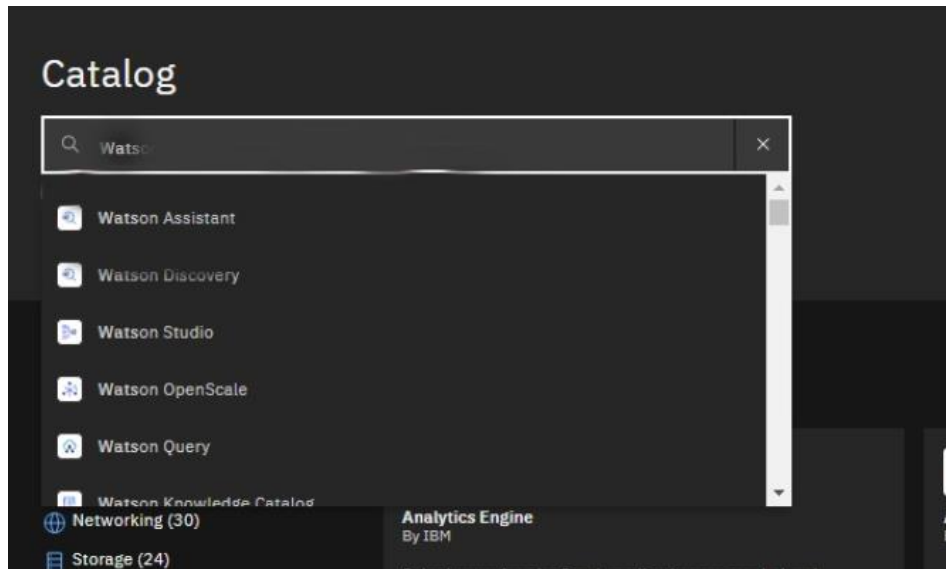


Project Development Phase Sprint 1

| | |
|--------------|---|
| Date | 11 November 2022 |
| Team ID | PNT2022TMID26875 |
| Project Name | AI BASED DISCOURSE FOR BANKING INDUSTRY |

Screenshots of Sprint 1 Tasks:

Create IBM Watson Assistant Service:



IBM Cloud

Search resources and products...

Catalog

Manage

Appuraj B's Account

Catalog /

Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create

About

Type

Service

Provider

IBM

Last updated

11/08/2022

Category

AI / Machine Learning

Compliance

EU Supported

HIPAA Enabled

IAM-enabled

Location

Sydney

Frankfurt

London

Select a location

Dallas (us-south)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

| Plan | Features | Pricing |
|------|--|---------|
| Lite | <p>Everything you need to get started, free for as long as you need it</p> <ul style="list-style-type: none"> Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson | Free |

Summary

Watson Assistant

Free

Location: Dallas

Plan: Lite

Service name: Watson Assistant-zd

Resource group: Default

☒ I have read and agree to the following license agreements: [Terms](#)

Create

Add to estimate

IBM Cloud

Search resources and products...

Catalog

Manage

Appuraj B's Account

Resource list /

Watson Assistant-zd

Active

Add tags

Details

Actions...

Manage

Service credentials

Plan

Connections

Start by launching the tool

Launch Watson Assistant

Getting started tutorial

API reference

Plan

Lite

Upgrade

Credentials

Download

Show credentials

API key:

.....

URL:

<https://api.us-south.assistant.watson.cloud.ibm.com/ins>

IBM Watson Assistant Lite

Upgrade

Learning center

Welcome to the new Watson Assistant

Next

Create

Personalize

Customize

Preview

Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

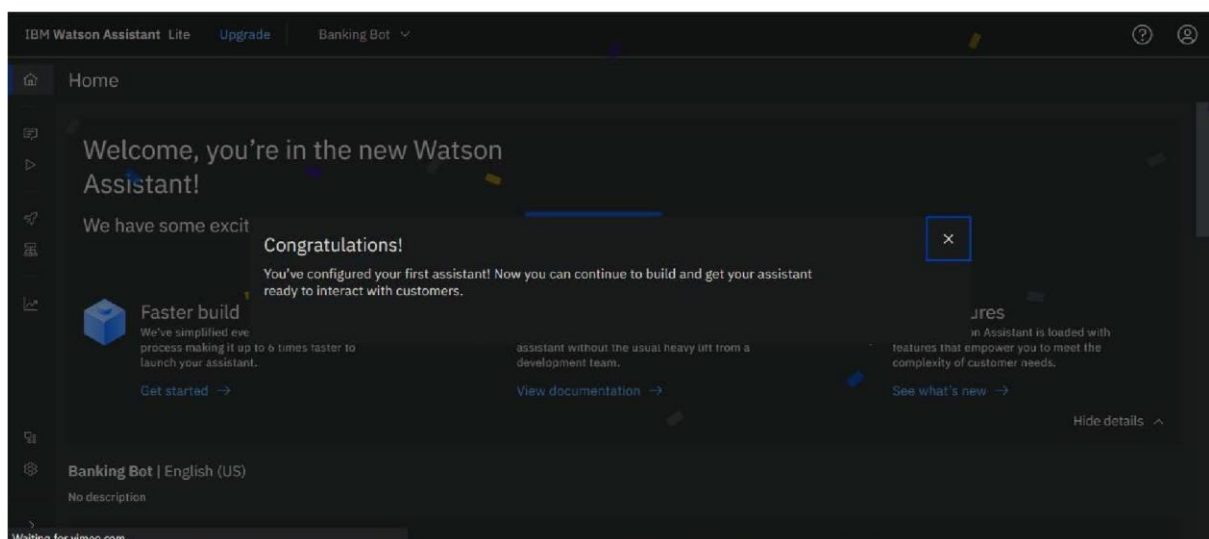
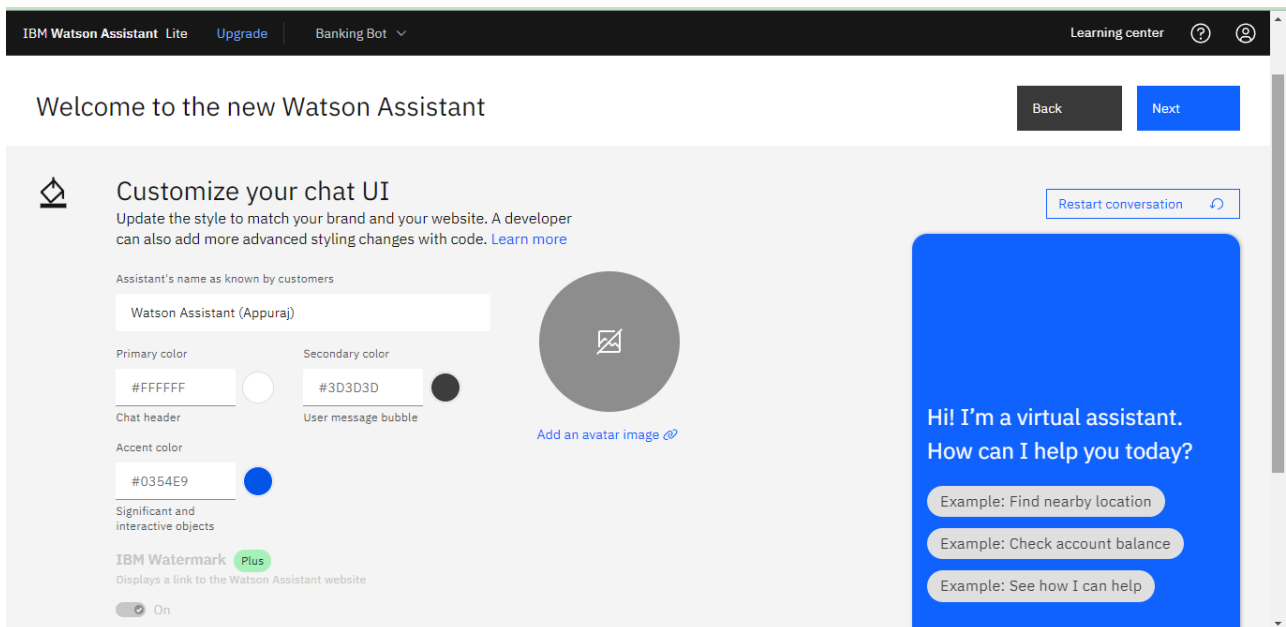
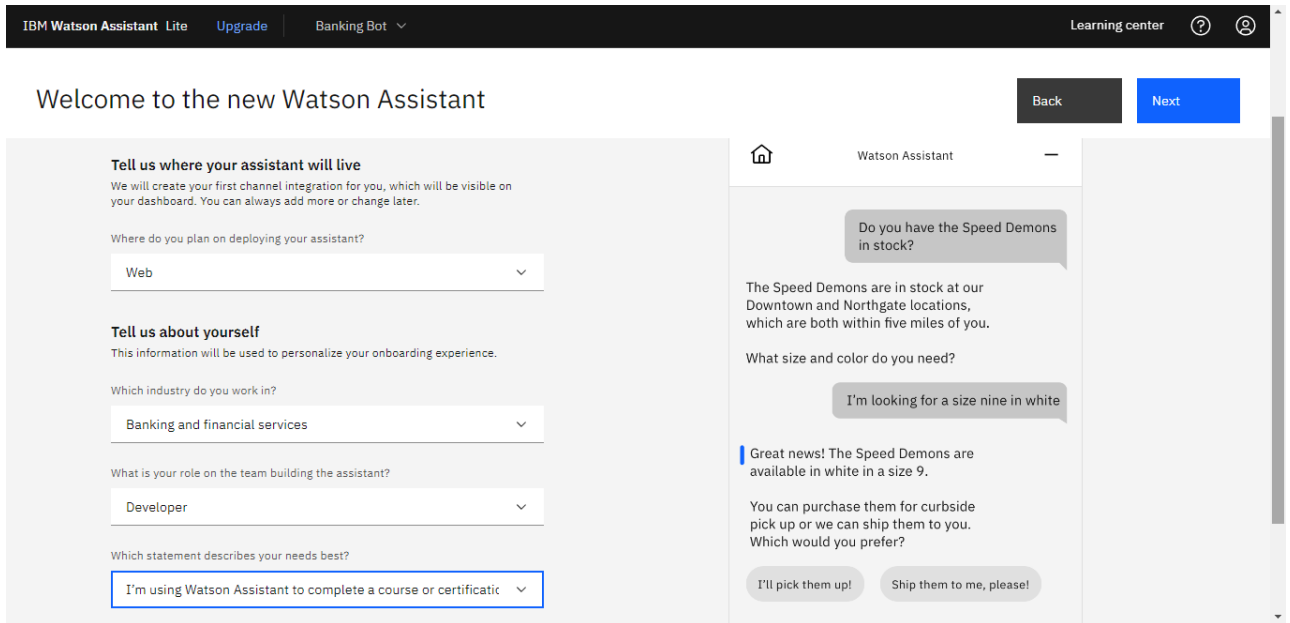
Banking Bot

Your assistant name will be kept internally and not visible to your customers

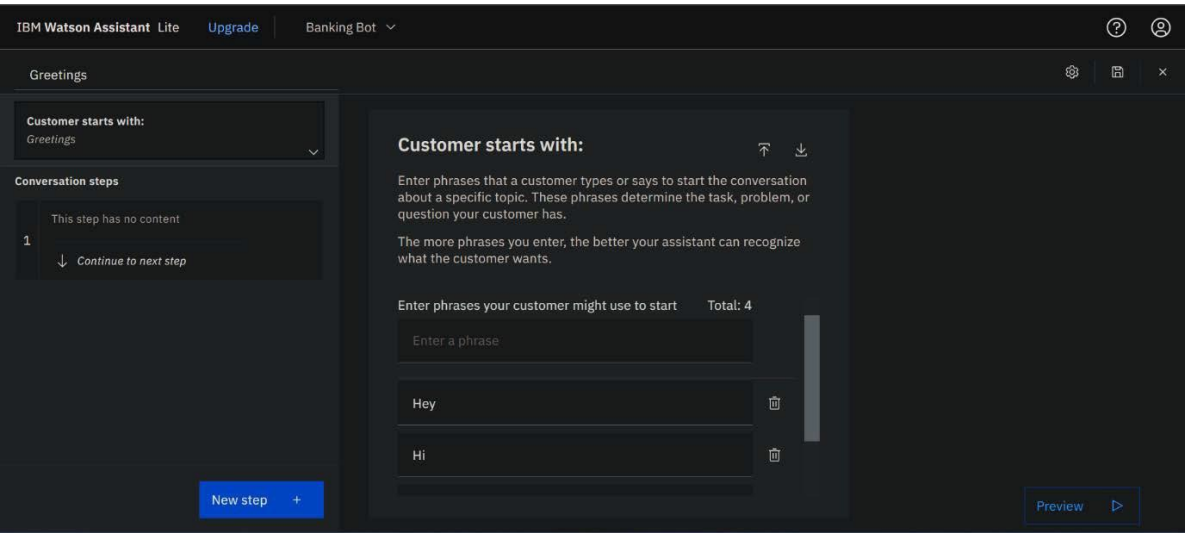
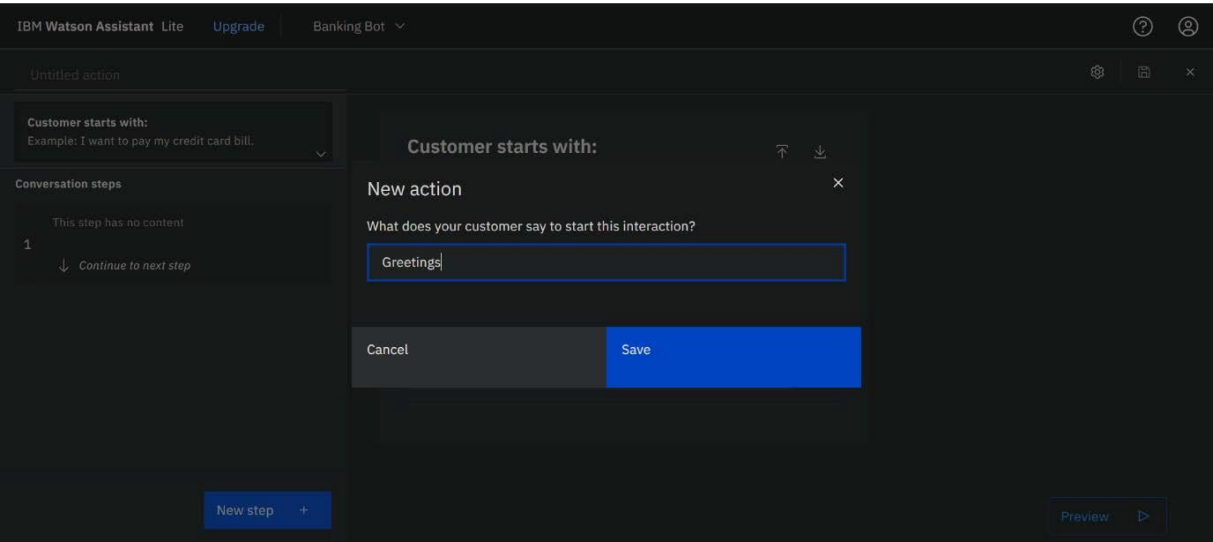
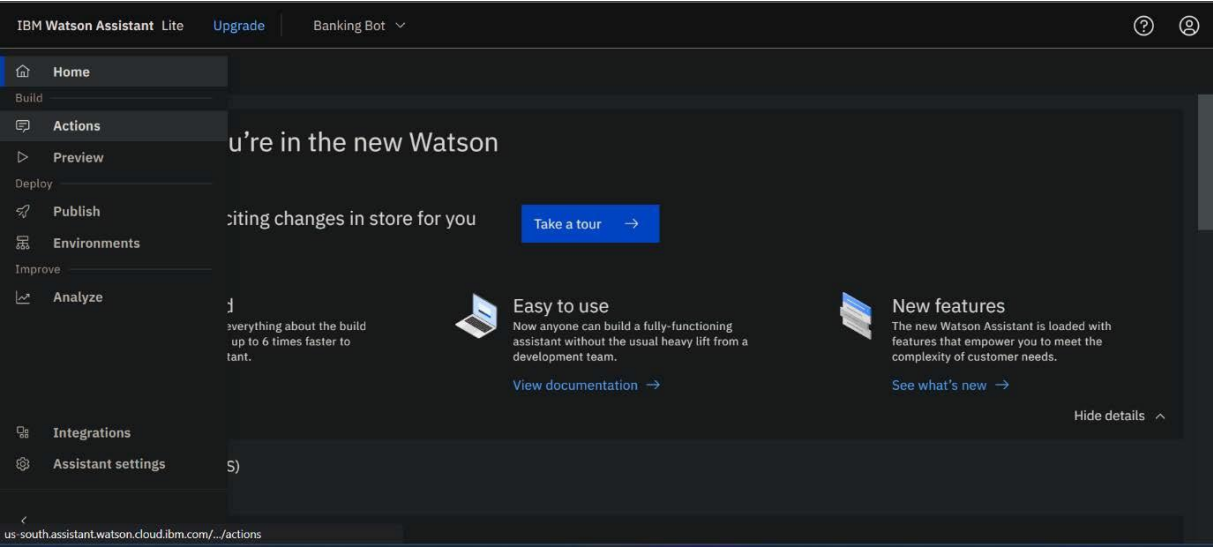
Description (optional)

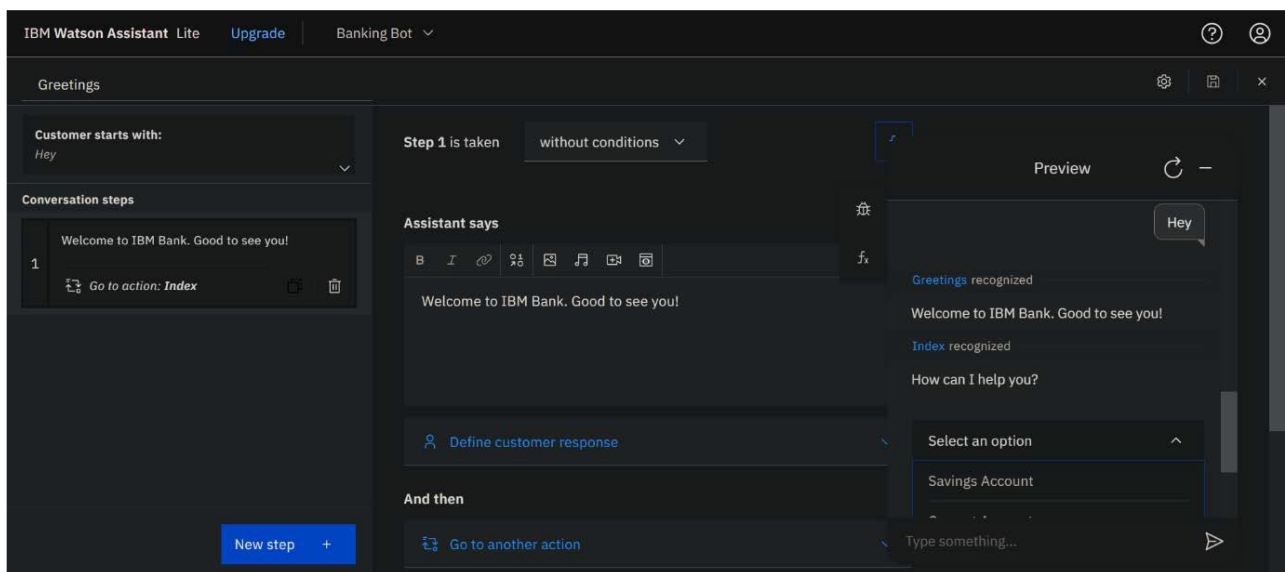
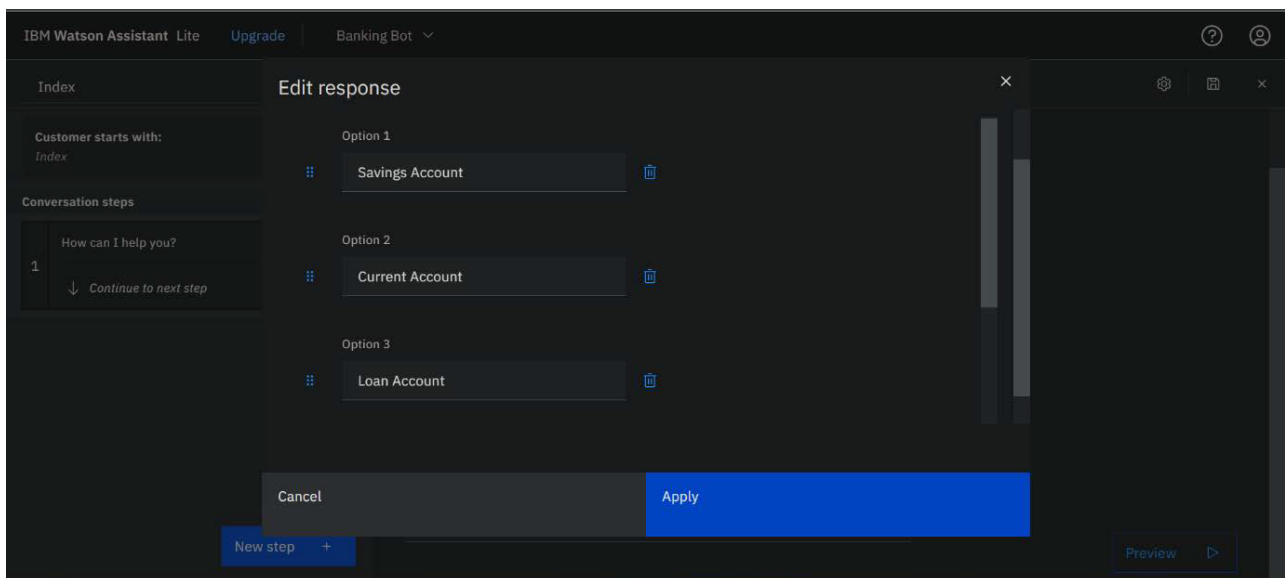
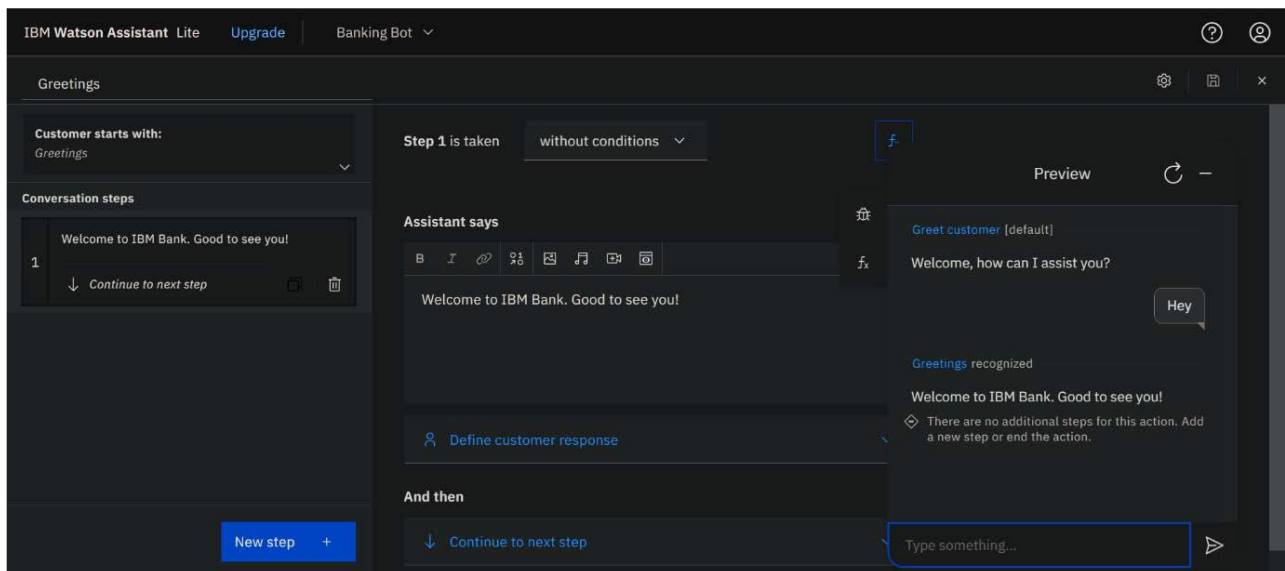
0/128

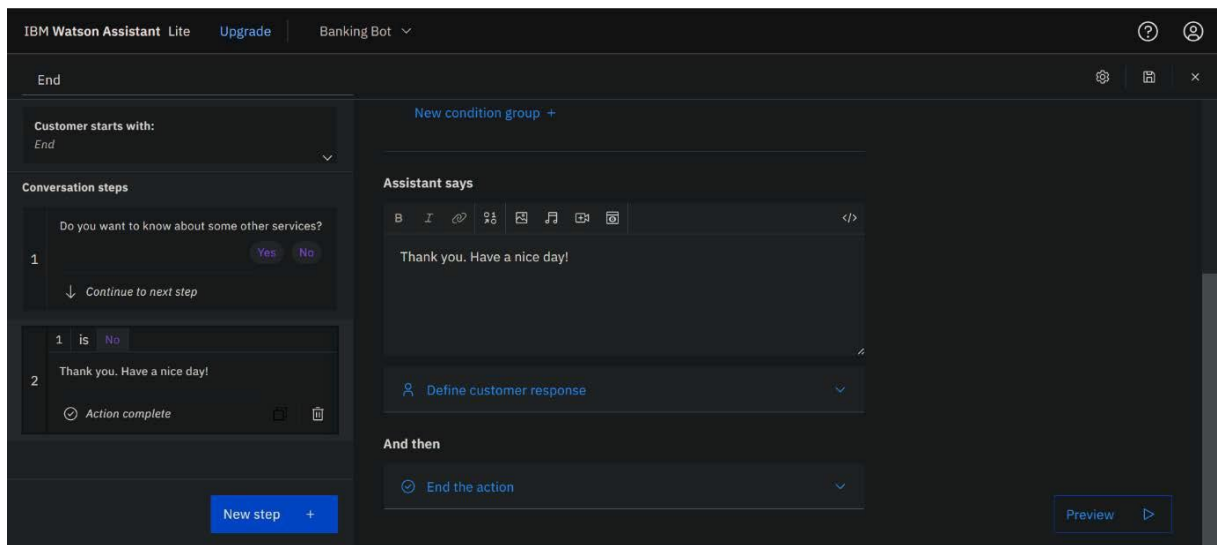
Add a description for this assistant



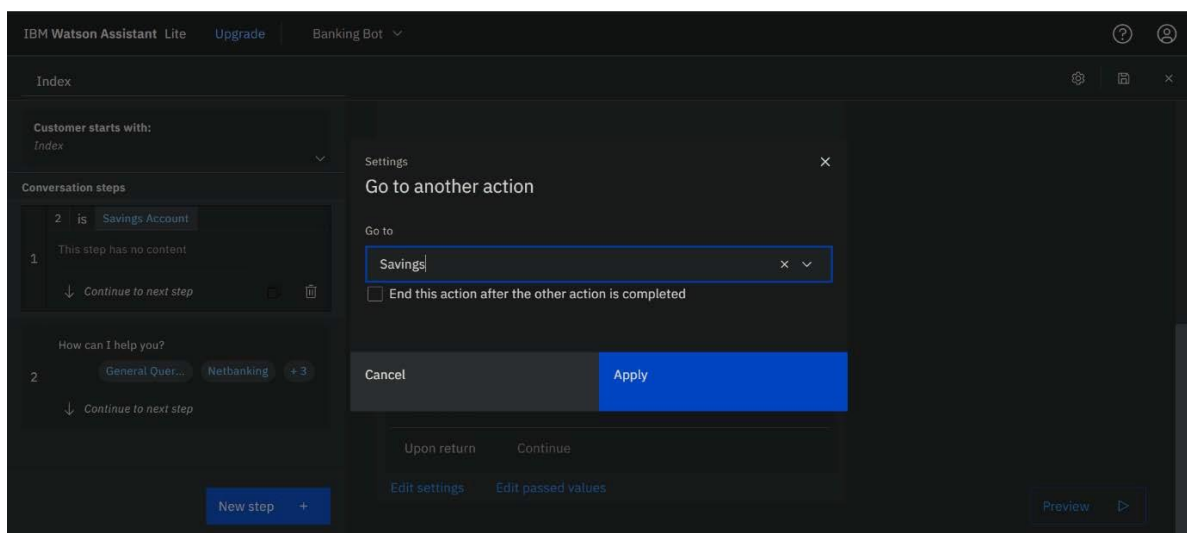
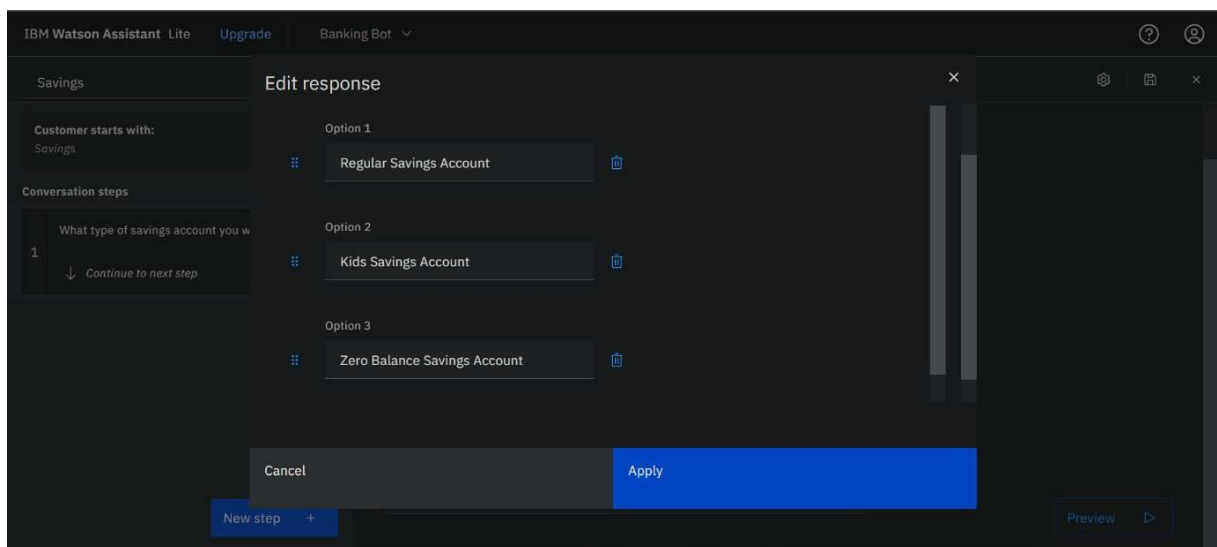
Chatbot Skills Creation:

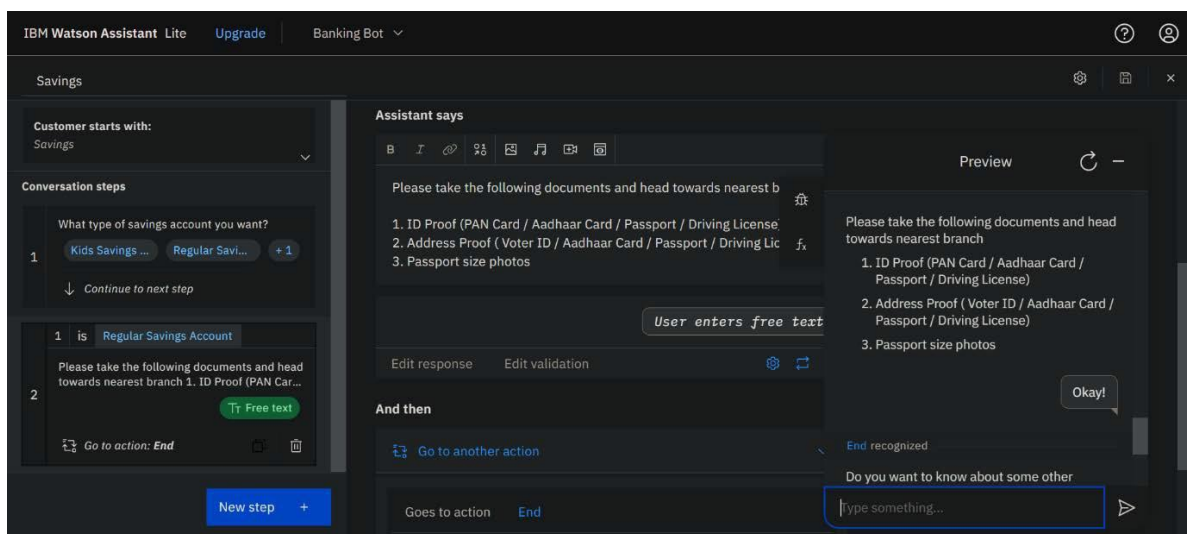
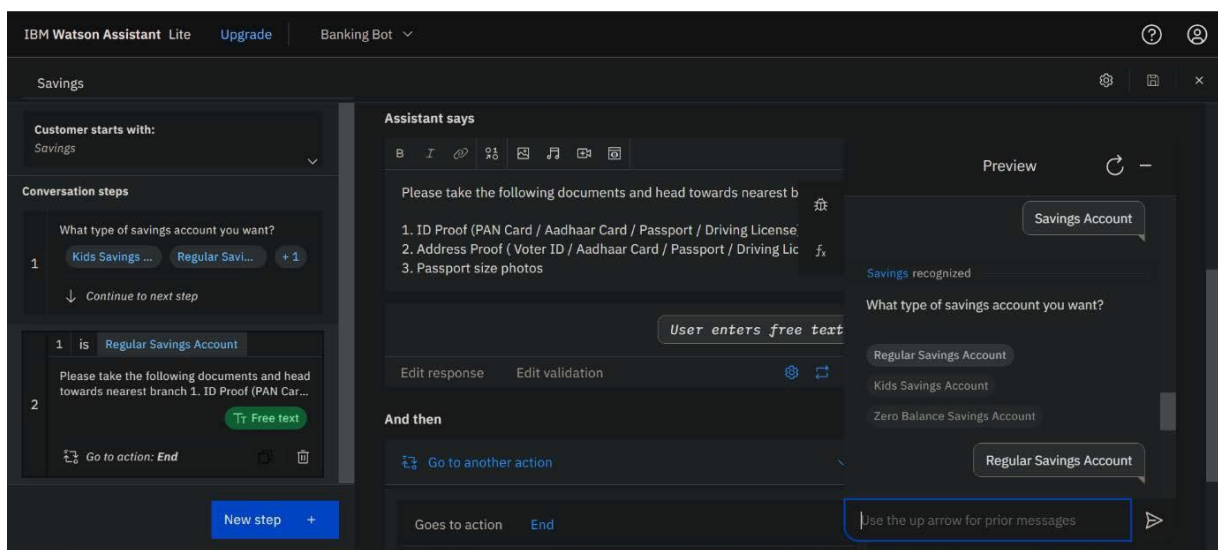
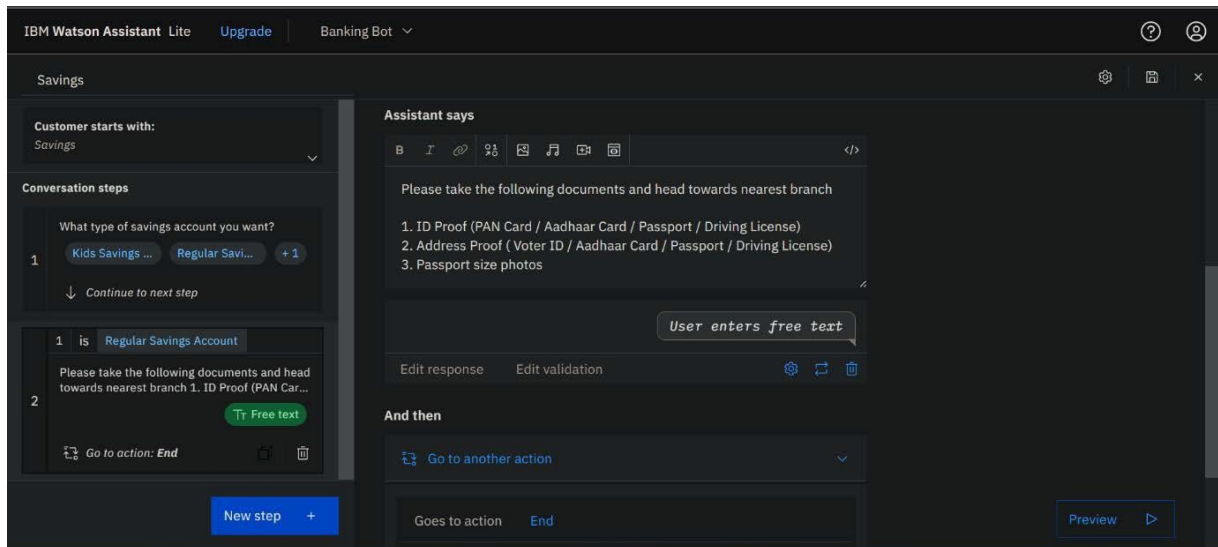


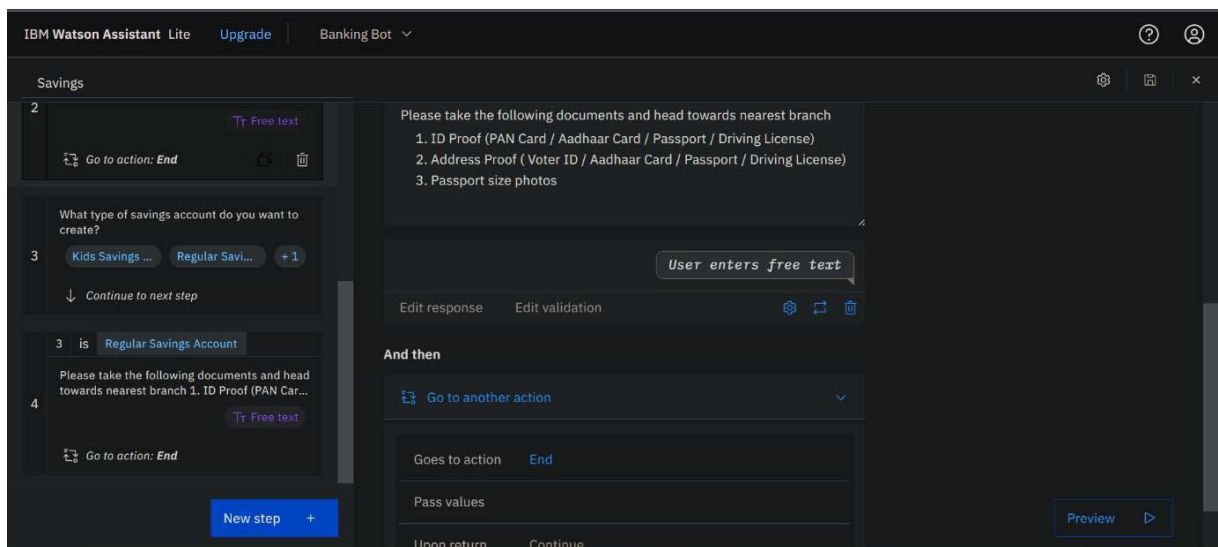
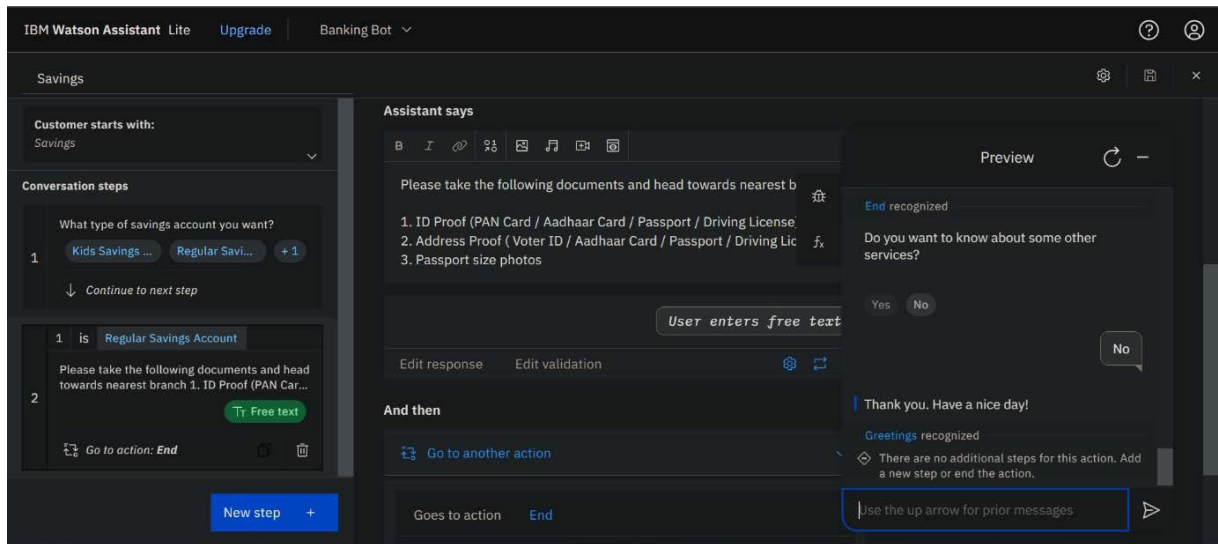




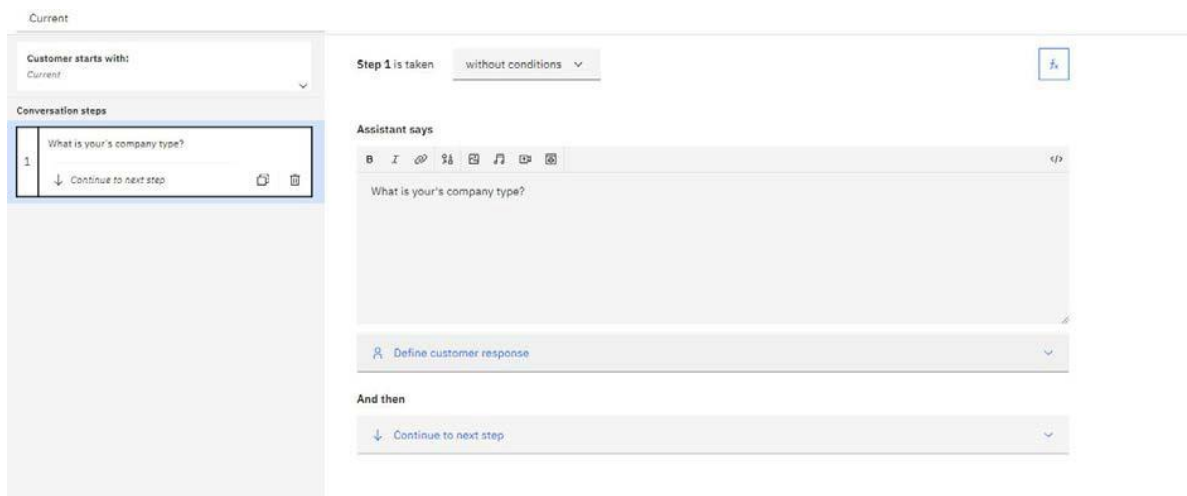
Creating Savings Account Action:







Creating Current Account Action:



Index

Customer starts with:

Index

Conversation steps

1

How can I help you?

Netbanking General Quer... + 3

Continue to next step

1

is

Savings Account

2

This step has no content

Go to action: Savings

3

is

Current Account

This step has no content

Continue to next step

Current

Customer starts with:

Current

Conversation steps

1

What is your's company type?

Proprietorship Partnership

Continue to next step

1

is

Proprietorship

2

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Continue to next step

Current

Customer starts with:

Current

Conversation steps

1

What is your's company type?

Proprietorship Partnership

Continue to next step

1

is

Proprietorship

2

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Free text

Go to action: End

3

is

Partnership

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Continue to next step

Step 3 is taken

with conditions

f_x

Conditions

1 condition

If

All

of this is true:

1. How can I help you?

is

Current Account

x

and

Add condition +

New condition group +

Assistant says

B I

</>

For example: What type of transfer would you like to make?

Step 2 is taken

with conditions

f_x

Conditions

1 condition

If

All

of this is true:

1. What is your's company type?

is

Proprietorship

x

and

Add condition +

New condition group +

Assistant says

B I

</>

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card

Step 3 is taken

with conditions

f_x

Conditions

1 condition

If

All

of this is true:

1. What is your's company type?

is

Partnership

x

and

Add condition +

New condition group +

Assistant says

B I

</>

Please take the following documents and approach the closest branch

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card for both partners

1

is

Proprietorship

2

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Tr Free text

Continue to next step

new condition group +

Assistant says

B I @ % & # < />

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card

User enters free text

Current

Customer starts with:

Current

Conversation steps

What is your's company type?

1

Proprietorship Partnership

Continue to next step

1 is Proprietorship

2

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Tr Free text

Go to action: End

1 is Partnership

3

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Tr Free text

Continue to next step

1. What is your's company type?

is

Partnership

and Add condition +

New condition group +

Assistant says

B I @ % & # < />

Please take the following

1. Income tax returns

2. Company Agreement

3. Pan card for both p

Go to another action

Go to

End

End this action after the other action is completed

Cancel Apply

And then

Go to another action

Goes to action Missing action, Edit settings.