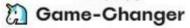
This is the journey of a



Game changers are people who introduce new practices to their organizations. They want inspire others to co-create and innovate together.

What are their key goals and needs?

Their prime goal is to the representative prime goal to to the independently actional adjustmation by artificial arguments august.

All they want to communicate with the people comally without any seltation

They want to be treated equally like other people

What do they struggle with most?

To communicat e in the real world Living independily without anyone's support

They can't watch movies

What tasks do they have?

There prime task is to convey the information which should be understandable by others

They have to take more effects in executing a single task when compared to nurmal people

take to communicate with the real of world with to high difficulty one

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	They look for the better solutions to over come the berriers	Our product They have to experience face approved completely by the arganization for a trial	They feet very secondary of september of approaching accessing all services feet a fee	To this does their services of their arms good services of their s
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrator.	They want to Reduced ambgoty of inve and pendently conveying conveying with other people normal people	Providing They trust us Have a continuous based on positive support and customers feedback review	With help of our Service reduce the difference cab dependency on others get paying get specially able to reduced people.	They invited shriller people to reduce their 8th completely by using our product and services and services
Touchpoint What part of the service do they interact with?	They do interact with us via websits and customer care support	By contacting existing customers feedback By wating our trial free service for service for custain period	By feeling By able to Living respond without others ability quickly	they early get attached with the real world by our service Hearing aid makes to get in touch with environment
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions		②		
Backstage				
Opportunities What could we improve or introduce?	Decrease the burden of specially abled people	They can be able to communicate with normal people	By Feating to Eve Eve independently	To reduce the life complexity
Process ownership Who is in the lead on this?	Naver Customers who want to live without others help	Existing customers who are experiencing our service	sustamers who can communicate with normal people	People who fulfilled their needs

What changes for them? Outcome

Describe how the life and environment of the customer changes once they used the product or service.

What are they able to do now?

They ca live independ they ca sasily communic with norm people

nal

They can work in any field

What can they finally avoid doing?

They avoid to use difficult steps to express their message

They avoid to live with others help They don't need to learn new languages

What changed in my environment?

Anyone can do their work as their People can respond others quickly No difference between normal and specially abled people

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