customer journey for ot based safety gadget for child fety monitoring and notification	Entice  How does someone initially become aware of this process?	Enter  What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Allow their parents to keep monitoring their child's location	The wearable device has many inbuilt features	Creates a secure environment for children to move around.  Geofencing	Howlying parers of wy abnormalities	The exact location of the child would be known to the parents and can be verified in the website too
Interactions What interactions do they have at each step along the way?  People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?	it works with IBM watson	It uses IBM's cloud services to store data about the child's location	The gadget will make Use of GPS and a python script to publish the location detalls to the IBM IOT platform	The wearable sends immediate alerts to the user if the child crosses the geofence	Data is stored in a web application is user frendly and secure created using the Node Red Service
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")	high performance ein tems of security	Any time usage backed up by power supply	To safeguard the child from threats	This device continuously monitors the individual wearing it	Increased safety and security.
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Create a secure environment for children	High level with Increase in performance.	Increased reliability towards technology and reduced reliability towards guardians.	clearly rings an alarm which the nearby public can Immediately react	Panic button helps the child feel more safer and enhances security
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Battery capacity	Material should be flexible	Material should be non irritable to skin	Comfort of the user should be given more priority	Location updates should be fast
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	additional features can be added	Solar batteries improve the life of system	More features like geofencing can be integrated	The device must be non removable to track the child's	The device must be affordable/cost effecient