

Customer experience journeymap

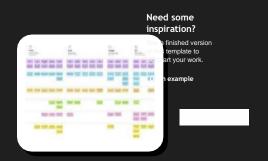
Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

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Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

DATE: November 11. 2022

TEAM ID: PNT2022TMID53804

TOPIC : GAS LEAKAGE MONITORING AND ALERTING SYSTEM

TIP

As you add steps to the experience, move each these "Five Es" the left or right depending on the scenario you are documenting.

	Entice	Enter	Engago	Exit	Evtond
SCENARIO Browsing, booking,	w does someone		Engage In the core moments		Extend What happens after the
attending, and rating a local city tour	itially become aware	perience as they			experience is over?
iocal city toui					
OBJECTIVE					
	Write a goal, or	Gas leakage detection systems protect personnel	The system comprises of sensors for detecting gas leak interfaced	Gas Leak Detection System Gas leak detection is the process of identifying onlentially hazardous	An alarm management system represents the
i, i	activity	and the environment from potentially hazardous	to microcontroller that will give an alert to user whenever there in a gan leakage, display warning	identifying potentially hazardous gas leaks by sensors. These sensors usually employ an audible alarm to alert people when a	series of actions a system performs in an
(0)		exposure to gases	information by using Liquid	dangerous gas has been detected	event of gas leakage.
NEEDS					
NA.					
	Write a need you want to meet	Fire hazard prevention	Harmful gas detection	Oxygen level measurement	Prompt gas leak alerts
and the second second					
FEELINGS					
	Write an emotion you	Happy about this	Embrassed on the solution and promoted	Honov	Encouraging toeords this project and
S- 0000	expect the customer to have	solution	the good wordes towords this project	Нарру	giving good feedbacks.
					recupaciós.
3/4 A4 11 (B)					
BARRIEARS				The gasses are toxic in	Moreover, gaseous blasts
	Write a potential challenge to your	Higher Officials	commercial companies	nature, resulting in human unconsciousness and even	are another disaster that everyone working in a factory or at home-would
	objective		companies	death if consumed in larger quantities	want to avoid at all costs!
17					
Positive moments	Prevention of Gas leakage will save		This product can	Knows that the	
	hundreds of lives in industries	Free home demo	greatly spread through word of	predicted results are not always the same	Graphical chart of the expense done
			mouth	as the actual one	
Areas of opportunity	Provide a simple	Interaction through other forms of media	Influential marketing	Making sure that the	
₩	tutorial to understand its working	like printed media and news articles	like sending personalised ads	flaws of the app is set	Ratings and reviews
The state of the s					

