

Ideation Phase

Define the Problem Statements

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| DATE | 11 November 2022 |
| TEAM ID | PNT2022TMID21113 |
| PROJECT NAME | Analytics for Hospital Health-Care Data |

Customer Problem Statement Template:

- Create a problem statement to understand your customer's point of view.
- The Customer Problem Statement template helps you focus on what matters to create experiences people will love.
- A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face.
- Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement

1. A Patient is a Customer who needs a better treatment because they don't need to suffer.
2. A Patient is a Customer who needs doorstep treatment because it's helpful for the patients, who are aged and can't able to travel.
3. A Patient needs a way to analyze and choose Doctor by their profile because of their experience and comfortable.
4. A User needs a way to do something that addressed to the respective patients so that the patient benefits directly.

| Problem Statement (PS) | I am (Customer) | I'm trying to | But | Because | Which makes me feel |
|------------------------|-----------------|-----------------------|----------------------|--------------------------|---------------------|
| PS-1 | Patient | Consult a doctor | Longer time duration | Crowded hospitals | Sophisticated |
| PS-2 | Patient | Get an efficient care | Service gets late | No responsible attendees | Not enough service |