

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID36078
Project Name	Visualizing and Predicting Heart Diseases with an Interactive Dash Board
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

I am	<small>Describe customer with 3-4 key characteristics - who are they?</small>	Describe the customer and their attributes here
I'm trying to	<small>List their outcome or "job" the care about - what are they trying to achieve?</small>	List the thing they are trying to achieve here
but	<small>Describe what problems or barriers stand in the way - what bothers them most?</small>	Describe the problems or barriers that get in the way here
because	<small>Enter the "root cause" of why the problem or barrier exists - what needs to be solved?</small>	Describe the reason the problems or barriers exist
which makes me feel	<small>Describe the emotions from the customer's point of view - how does it impact them emotionally?</small>	Describe the emotions the result from experiencing the problems or barriers

Reference: <https://miro.com/templates/customer-problem-statement/>

Example:

I am A PATIENT	I'm trying to TO CHECKUP OUR HEALTH IN HOSPITALS	But TO GET THE REPORT IS VERY LATE IN HOSPITALS	Because LOT OF TEST FOR CHECKING THE HEART DISEASE	Which makes me feel FEEL BETTER
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Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A Patient	To check the health in hospitals	Health report is come in late	Lot of test for check heart disease	Is no feel good
PS-2	A Patient	To use app for health check	Some times not properly work internet	Loss the data in upload time	All are good work to feel happy