

Date	2 NOVEMBER 2022
Team ID	PNT2022TMID07313
Project Name	Gas Leakage Monitoring and Alerting System

CUSTOMER JOURNEY MAP

Objective	To predict the gas leakage and send an sms to user and an alert and to cut off the power in respective area
Feelings	To be satisfied about this solution and to be glad that our project will be saves life and goods
Needs	To detect the fire To detect the harmful gases
Barriers	The improper inspection leads to leakage of gases that causes harmful impact on human lives
Approach	The system comprises of sensors to detect the gas leakage and sends an alert sms to the user through GSM