

Emerging Methods for maintaining Hospital Health Care data Empathy map

What do they HEAR?

what friends say
what boss say
what influencers say

Its highly
difficult to
manage
hospital data

Patient Data
should be
safely
maintained in
hospitals.

Patient data
should be
accessed in a
effective way
without any
glitches.

Data Analytics in
clinical setting
reduces patient
wait in hospitals.

What do they THINK AND FEEL?

what really counts
major preoccupations
worries & aspirations

A really
exciting
project

This allows to
manage
patient data
more
effectively.

Enables user to
access the
records from
any where
around the
world.

Helps to
diagnose the
patient in a
effective way.

It notifies
patient due
date for the
vaccine.

What do they SEE?

environment
friends
what the market offers

What do they SAY AND DO?

attitude in public
appearance
behavior towards others

Users get appointment
from the homes where
they are .If the couldn't
go to the hospital they
are interacting with
doctors from the home

PAIN

fears
frustrations
obstacles

Lack of
privacy

Data must be
precise in
order to be
used in data
analytics.

Lack of skilled
resources with
understanding
of data
analytics.

Can
efficiently
access the
resources

GAIN

"wants" / needs
measures of success
obstacles

Prevention of
unnecessary
doctor visits.

Early
detection of
diseases.

Most
effective
sharing of
patient data.