## **TEAM ID: PNT2022TMID26658**

Browsing, booking, attending, and rating a local city tour	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do poocle typically experience as the process fireheal	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Indiand pulsage experiences of an image and translation behavior to the controller or behavior behavior behavior behavior behavior behavior behavior behavior and the controller of the controll	reprint schedus republic for mysles (such mostles and schedus mysles) (such mostles and schedus mysles) (such mostles and schedus mysles) (such mostles and schedus mo	Interior provided depends of the properties of t	My epiched say too sky and subdentifications and substitution for the same state of	they had share management against a dates inside spiles against a spiles and a spile against a spile against a spile against a spile against a
What interactions do they have at each step along the way?  • People: Who do they see or talk to?  • Places: Where are they?  • Things: What digital tocchoolsts or physical objects would they use?	of home polaries pola	deviding for vision. We rejuly the first of application is used of veneral for the first first devided to	unidor in monitor analyzor datased monity, spare the monitor and distribution desirable parties of garbage.	Security sharmony and define any security security sharmony and sharmony developed the results of the section o	it related the Last money beginning and the Last participation of the Last substraining articles
Goals & motivations At each step, what is a person's primary goal or metivation? ("Hisp ne" or "Hisp ne areds")	the role and real feet polestic of pills message for extrement tends explications	descriptions and states registrated or statement of the registrated or statement or	the minimum is supported to the state of the	mel type ha biddisk biddend in relate the different kyn if a mellen types and degeneral first bidden to the dispersal first biddisk bidden to the dispersal first biddisk bidden to the dispersal first biddisk biddis	a laggart of matrix transgement densit with manufact white world
Positive moments  What steps does a typical person find elgoyable, productive, fun, motivating, delightful, or exciting?	become a count of by reduced substitution of the process	offsice as to symmetric of such code shall be for the city on access	guility control intercention and inchange of scales along the foreign to the passe process controlling	relationed manager miles the or if surround pulping speed	post for larger for the minimum of formal
What steps does a typical person find frustrating, contains, aspering, costly, or time-consuming?	jubben Instruktig red of official in relation therefaction the durlies	planetele serutence a notacin	have deage and never the peakly closer charge.	institution. Heartfully fact the artistic is	ture of any cone challenge malbaniles had
Areas of opportunity How might we make each step better? What I ideas do we have? What have others suggested?	start seat feet asset feet consu	All mighting colonis sangles, constrained	provide cale: Was provide half	E-main-basis rings/ing agas	ands consproved salarately propers development