Identify strong

1. CUSTOMER SEGMENT(S)

CS

6. CUSTOMER CONSTRAINTS

CC

5. AVAILABLE SOLUTIONS

AS

Explore AS, differentiate

Focus on J&P, tap into BE,

PEOPLE WHO LEAD THEIR LIFE FINANCIALLY.

NO GRAPHICAL REPRESENTATION OF **EXPENSES**

NO CUSTOMER SUPPORT USER FRIENDLY INTERFACE.

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

9. PROBLEM ROOT CAUSE

RC

7. BEHAVIOUR

BE

LESS SECURITY AND CUSTOMER SUPPORT.

NO GRAPHICAL AND CATEGORISATION OF RESOURCES

REAL TIME TRACKING OF EXPENSES IS DIFFICULT FOR PHYSICAL MODE OF PAYMENT.

HE /SHE SHOULD ASK FOR A PERSON TO REMEMBER THEIR EXPENSES.

3. TRIGGERS



10. YOUR SOLUTION

SL

8. CHANNELS of BEHAVIOUR



PEOPLE WANT TO LEAD THEIR LIFE WITH STABLE FINANCE.

4. EMOTIONS: BEFORE / AFTER



THE SOLUTION IS TO SHOW THE EXPENSES GRAPHICALLY, LIMIT THEIR BUDGETS AND SEND AN ALERT TO MAIL WHEN IT EXCEEDS THE LIMIT.

8.1 ONLINE

DOWNLOAD STATEMENTS FROM BANK.

8.2 OFFLINE

NEED TO USE SPREADSHEETS AND MANUAL ENTRY.

STRESSED TIME IN MANAGING FINANCES **EASILY TRACK THEIR EXPENSES**



