

EMPATHY MAP

PROBLEM AND STATEMENT:

Attackers will steal information related to transaction details by using malicious links or by using any software or by sending emails. We need to be alert and not allow to install any unnecessary software or should not click on any unnecessary links.

Now-a-days banks are sending mail, SMS for every transaction made on online. Its an advantage and also we need not to share any personal bank related details to anyone.

Though its an advantage, we need to keep transaction detail safe by having stronger algorithms.