Ideation Phase Define the Problem Statements

Date	19 September 2022		
Team ID	PNT2022TMID28154		
Project Name	Project – Web Phishing Detection		
Maximum Marks	2 Marks		

Customer Problem Statement Template:

An online user needed to purchase something through an online. So, he entered into the online website through internet. It takes some time to display the product. He started to see all the products. He searched the necessary things in online website. At, last he found the needed products. After that he entered all the credit card details, username and password for purchasing the things through online. Then he received the message "Your order is placed and transaction is successfully completed. You will receive the ordered product within 2 days". After that within 24 hours he got a message in mobile and the bank account was empty then the customer shocked. Then, only he realized that was a fake website and his bank account details was stolen by hacker to avoid this scenario. We need to solve this problem by using the Web Phishing Detection.

lam	A bank customer		
I'm trying to	Make payments online		
but	The payment is made to another account		
because	The website is a malicious website		
Which makes me feel	Insecure about online transaction		

Example:

I am	I'm trying to	But	Because	Which makes
Bank customer	Make online payment	The payment is made to another account	The website is malicious website	me feel

Problem	I am	I'm trying to	But	Because	Which makes me feel
Statement (PS)	(Customer)				
PS-1	Bank user	Make online payment	My account has been hacked	The website is a malicious website	Insecure about online transaction
PS-2	Customer	Buy things online	My bank account details has been hacked	The website is a phishing website	Insecure about buy products online