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|--|--|---|--|--|--|
| <div>1. CUSTOMER SEGMENT(S)<div>Who is your customer?<br/>i.e. working parents of 0-5 y.o. kids</div><div>CS</div></div> <div>Customer who can make sure that cash is used wisely.</div> <div>Customer are people who want to maintain an correct document in their money.</div> <div>Customer who desires to categorize the costs which include education,entertainment, food,etc.</div>  |  | <div>6. CUSTOMER CONSTRAINTS<div>What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.</div><div>CC</div></div> <div>Adding the costs made each and every time manually reduces the users.</div> <div>Internet hosts the plenty of commercials proscribing the software usability.</div>   |  | <div>5. AVAILABLE SOLUTIONS<div>Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros &amp; cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking</div><div>AS</div></div> <div>Using Excel spreadsheets to be aware the expenses and making the calculations in which the calculation calls for greater time and no graphical illustration is provided.</div>   |  |
| <div>2. JOBS-TO-BE-DONE / PROBLEMS<div>Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.</div><div>JP</div></div> <div>A fee monitoring facilitates in finance management through understanding the earnings primarily based totally on expenditure made this facilitates to store money.</div> <div>The goal of the software is to achieve optimal earnings each in lengthy and quick run.</div> <div>People also can view the costs as a graphical representation and evaluate the costs made.</div> |  | <div>9. PROBLEM ROOT CAUSE<div>What is the real reason that this problem exists?<br/>What is the back story behind the need to do this job?<br/>i.e. customers have to do it because of the change in regulations.</div><div>RC</div></div> <div>Spending lavishly with out with out preserving records cause spend past limit.</div> <div>It consists of harassed and headaches to stay a economically balanced lifestyles.</div> <div>Inconvenience to stay a lifestyles with a Standardized monetary expenses.</div>   |  | <div>7. BEHAVIOUR<div>What does your customer do to address the problem and get the job done?<br/>i.e. directly related: find the right solar panel installer, calculate usage and benefits;<br/>indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)</div><div>BE</div></div> <div>User can lessen few charges made unnecessarily.</div> <div>Sends the Email alert if the price exceeds the limit.</div> <div>Keep song of charges and consider them in graphical layout for specific analysis.</div> |  |
| <div>3. TRIGGERS<div>What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.</div><div>TR</div></div> <div>Application permits the purchaser to lessen the lavish costs made.</div>  |  | <div>10. YOUR SOLUTION<div>If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.<br/>If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.</div><div>SL</div></div> <div>Email alert which notifies the consumer whilst most quantity is spent the usage of spendgrid framework.</div> <div>Application lets in to view fees in graphical form.</div> |  | <div>8.CHANNELS of BEHAVIOUR<div>ONLINE<br/>What kind of actions do customers take online? Extract online channels from #7<br/>Expense tracker in on-line include loads of commercials that have opportunities of stealing data.<br/>OFFLINE<br/>What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.</div><div>CH</div></div> <div>User have to be privy to the tax guidelines through studying phrases and conditions.</div>  |  |

Identify strong TR & EM

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4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards?  
i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

They have a higher know-how of the earnings and outgoings.