

Ideation phase

Empathize & Discover

Date	13 OCTOBER 2022
Team ID	PNT2022TMID21192
Project Name	Real- Time Communication System Powered by AI for Specially Abled
Maximum Marks	4 Marks

Empathy Map Canvas

Gain insight and understanding on solving customer problems.

1

Build empathy and keep your focus on the user by putting yourself in their shoes.



