PROJECT DESIGN PHASE - 1PROBLEM SOLUTION FIT

Team ID	PNT2022TMID54081
Project Name	Gas Leakage Monitoring and Alerting
	System
Maximum Marks	2 Marks

• PROBLEMS:

Having no proper system for
controlling ormonitoring the leakage.
Suffering from many losses due to the
gasleakage.
Facing heavy budget problems in buying
andinstalling a system for monitoring and
controlling.

• CUSTOMER SEGMENT:

Hospitals
Mining Industries
Oil, Gas, Polymer Industries

CUSTOMER CONSTRAINTS:

☐ High budget in installing other products.

☐ Complexity in installation.
 AVAILABLE SOLUTIONS: Availing network connection from areliable service provider. Upgrading to a premium network plan.
• PROBLEM ROOT CAUSE:
 Location of the device installation and the network plan used by the user are the cause of network issue. Quality of the material using which the device is made up of plays a vital role inthe capability of the device to work in harsh environment.
• BEHAVIOUR:
 Network issue is very common as most of the industries are located at the country side. Here they contact both thedevelopers and the service providers. Harsh environment is prevailing only oncertain industry; thus the frequency of the said problem is low. In such a case the customer

complaints multiple timesto get the attention.