

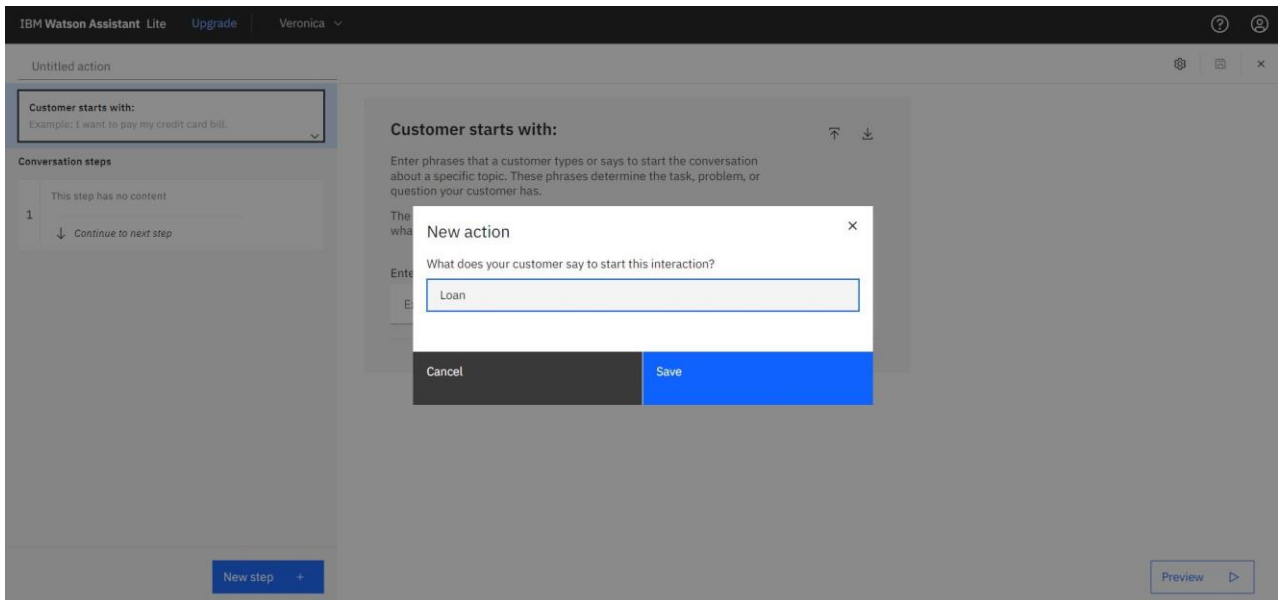
Project Development Phase

Delivery of Sprint - 2

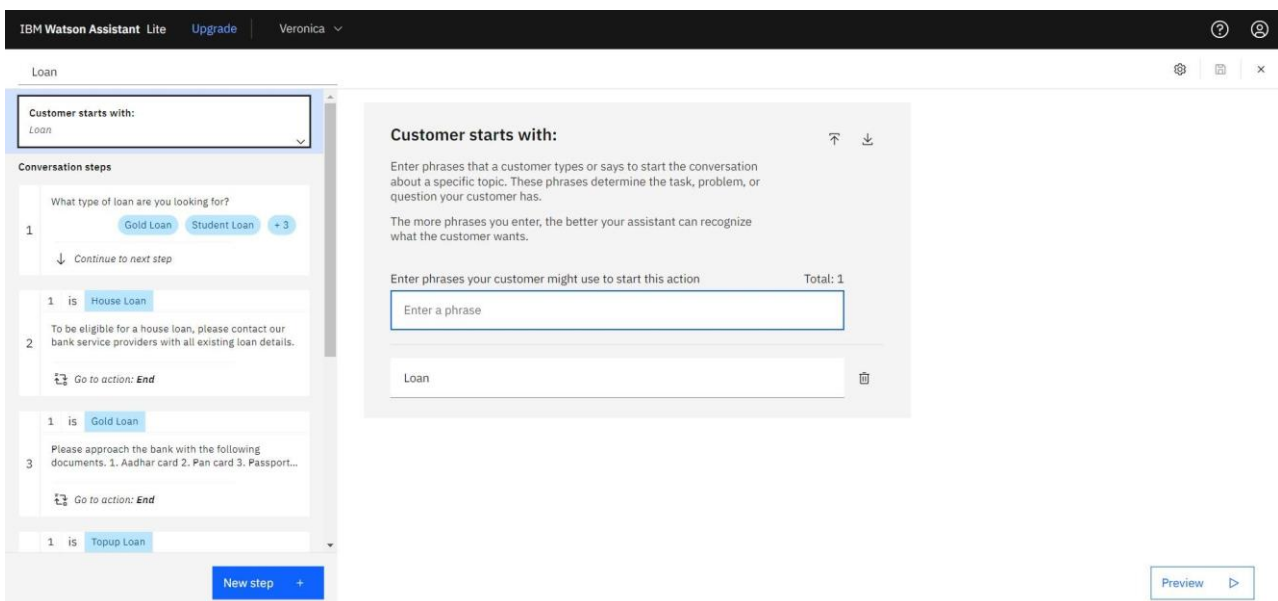
Date	29 October 2022
Team Members	Nithiga , Abinaya ,Vanathi ,Nithiyakalyani
Project Name	AI based discourse for Banking Industry

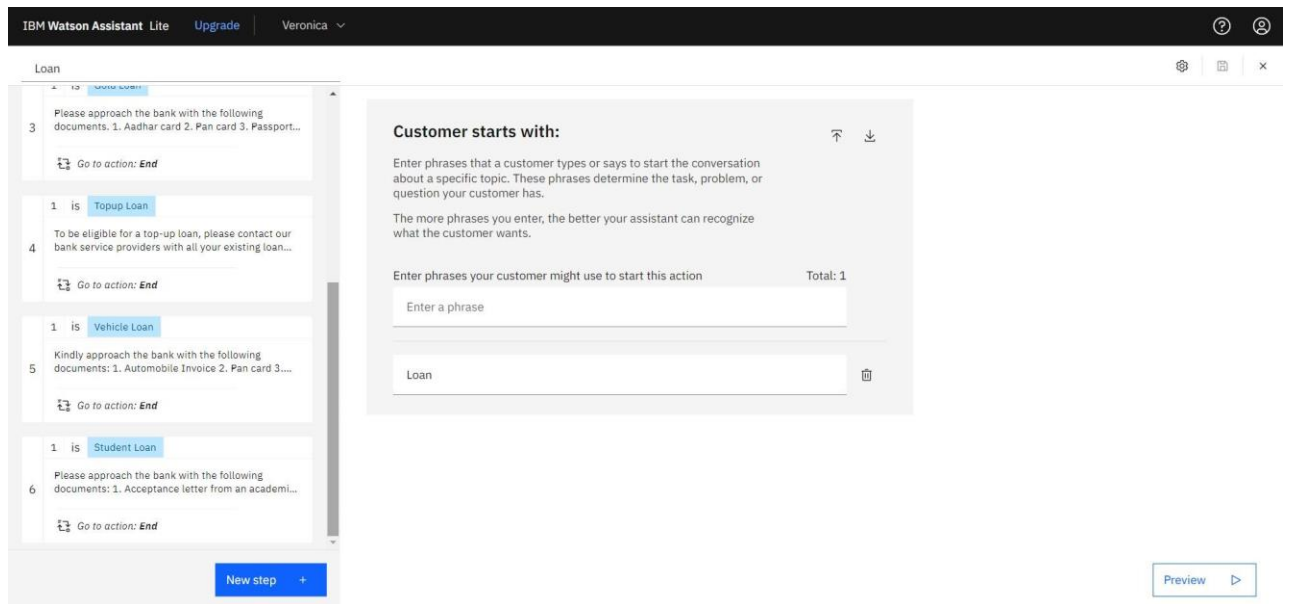
Creating Loan Action

Create a new Loan Action Skill



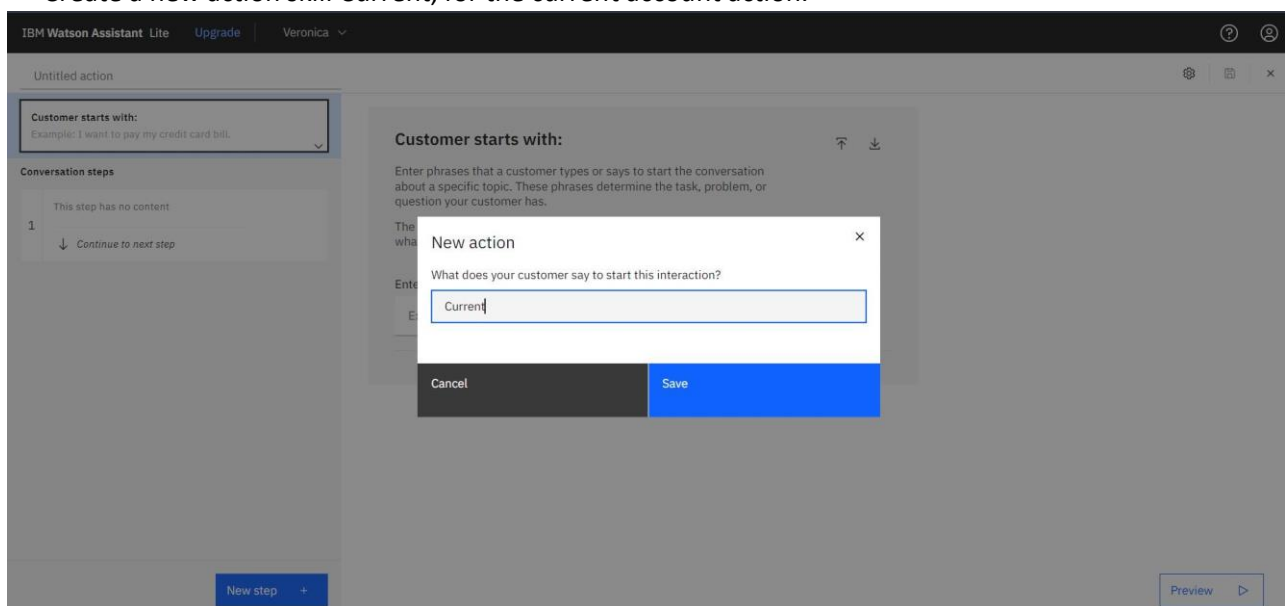
Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.





Creating Current Account Action

Create a new action skill Current, for the current account action.



Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.

Current



Customer starts with:
Current Account

Conversation steps

- What is your company type?

1 is Partnership Proprietorship

Continue to next step
- 1 is Proprietorship

2 Please take the following documents and approach the nearest branch. 1. Income tax returns of the propieto...

Go to action: End
- 1 is Partnership

3 Please take the following documents and approach the nearest branch. 1. Income tax returns of the partners...

Go to action: End

New step +

Customer starts with:



Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 2

Enter a phrase

Current



Current Account



Preview