

TEAM ID : PNT2022TMID12796

PROJECT TITLE : Industry-Specific Intelligent Fire Management System

Attending and taking a local city tour	How does someone initially become aware of this process?	What do people experience as they begin the process?	In the core moments in the process, what happens?	What do people typically experience as the process finishes?	What happens after the experience is over?
<div><div></div><div>Steps What does the person (or group) typically experience?</div></div>	<div><div>Browsing app</div><div>Visiting Website</div><div>Surfing Details</div><div>Making people aware of the fire management system</div><div>Giving access to the webpage and the browser</div><div>The customer will get the details instantly</div></div>	<div><div>Cautious about the information</div><div>Accessing</div><div>Notification</div><div>Customer must be aware of complete details of the</div><div>The customer should be able to access the fire is app</div><div>The customer should be notified once any fire management detected</div></div>	<div><div>Quick access</div><div>Sensor control</div><div>Control measures</div><div>Notification must be sent as soon as the fire is detected by the alarm</div><div>The sensors are always in active state</div><div>Once the customer is notified preventive action is taken</div></div>	<div><div>Fire control</div><div>Safety</div><div>No cause</div><div>Using this fire spread can be controlled</div><div>The applied properties are safe and secure</div><div>At the initial stage control and prevention is taken to avoid causes</div></div>	<div><div>Recommend</div><div>Benefits</div><div>Handle well</div><div>This app can be suggested to others after be experiencing well</div><div>Easy steps to install and usage</div><div>The monitoring system should handled</div></div>
<div><div></div><div>Interactions What interactions do they have at each step along the way? <ul style="list-style-type: none">■ People: Who do they see or talk to?■ Places: Where are they?■ Things: What digital touchpoints or physical objects would they use?</div></div>	<div><div>In the initial stage people arise with some queries</div><div>Customers needs to control the fire accidents</div><div>An easy and usable way has to be suggested</div></div>	<div><div>An app can be suggested to the customer</div><div>Create a personal website for the customer</div><div>Technical Setup is made for the customers</div></div>	<div><div>Interaction with a person</div><div>Interaction between the person and the fire alarm</div><div>Prevention taken immediately</div></div>	<div><div>The sensors are imported in the technical setup and connected</div><div>The threshold value is sensed</div><div>The sensors provide the notification through a mail or message</div></div>	<div><div>Once the customer clicks notification, control measure starts</div><div>The extinguishers automatically turn on</div><div>Fire prevention is made easy</div></div>
<div><div></div><div>Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div></div>	<div><div>The main goal is to prevent fire accidents</div><div>The losses due to fire have to be avoided</div></div>	<div><div>The fire management app is installed by the customer</div><div>Login is made and accessed by the customer</div></div>	<div><div>The customer monitors the technical setup</div><div>The main user is been linked to the app</div></div>	<div><div>The access is made through the notification correctly</div><div>The notification directly allows the extinguishers to control</div></div>	<div><div>With the help of proper intimation, the notification is accessed</div><div>Fire is completely controlled</div></div>
<div><div></div><div>Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div></div>	<div><div>The customers are happy to approach</div><div>The solutions are satisfied by the customers</div></div>	<div><div>The customers are active to make the technical setup</div><div>The customers are enrolled with the app</div></div>	<div><div>They can navigate the website</div><div>The prevention is done with the help of notification</div></div>	<div><div>The customers quickly access the message easily</div><div>Control measures are made fast as soon as the prevention is started</div></div>	<div><div>The fire is totally controlled</div><div>All the losses due to fire accidents are avoided</div></div>
<div><div></div><div>Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div></div>	<div><div>The customer is not perfect in the implementation</div><div>The customer questions him/herself about managing it alone</div></div>	<div><div>The customer needs support at the time</div><div>The customers are not able to complete the technical setup</div></div>	<div><div>The customers are not ready to know about the use of components</div><div>Some customers are money conscious</div></div>	<div><div>The customers must keep trying in the webpage</div><div>The customers must keep the losses away without fail</div></div>	<div><div>They are not aware of the notification</div><div>Once the customer if notified prevention is made fast</div></div>
<div><div></div><div>Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?</div></div>	<div><div>Once the customer finds solution, implementation must be done without fail</div><div>The customer should use the product without any hesitation</div></div>	<div><div>The implementation should be faster</div><div>The monitoring sensors should be connected to the app</div></div>	<div><div>The web app should access the email or message</div><div>The customer should be aware of the message access</div></div>	<div><div>The sensors once activated must function properly</div><div>The extinguishers should automatically function to prevent the entire property</div></div>	<div><div>The customer should reveal the true factor of the product</div><div>The maximum reach of the product can be made by proper control</div></div>