

Ideation Phase

Define the Problem Statements

Date	17 September 2022
Team ID	PNT2022TMID53688
Project Name	Project – Smart Solutions for Railways
Maximum Marks	2 Marks

Customer Problem Statement Template:

I am	I'm trying to	But	Because	Which makes me feel
a traveler	Trying to book a train ticket	It takes time to book a ticket	ticket booking platform is not organized and not good enough to make traveling hassle free	frustrated and displeased

I am	I'm trying to	But	Because	Which makes me feel
a worker	Trying to book a train ticket	there is long queue and takes time to book a ticket	There are so many people traveling everyday standing in a queue	disgruntled