

Project Design Phase-II

Customer Journey Map

Date	09 October 2022
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Project Name	Emerging methods for early detection of forest fires

User journey

by the Design Team of Accenture Interactive NL



People
2 - 9



Time
30 min



Difficulty
Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. Q

●	Phases	Ignition	Growth	Fully development	collapse
	Steps	Ignition Growth A fully developed decay ignition source is anything that can start a fire Yes Flames or defective electrical appliances .	Consumers accepted the product in the market and customers actually started buying it. The product market expanded and competition began to develop..	The fire spread to many, if not all, of the available fuel The temperature is at its peak. The result is thermal damage.Oxygen is consumed rapidly	This is usually the longest stage of a fire.They are characterized by a significant reduction in oxygen or fuel.Fire Suppression.
●	Feelings	More Accurat Spark Advance Control Improved Engine Efficiency improved Efficiency and Performance	The main factors affecting the spread of a fire are location of the fuel, the height of the ceiling, the ratio of length to width, the insulation of the room, the size and location of the openings, the operation of heating, the ventilation and air conditioning systems	Fire removes bushes.Cleans up debris on forest floor.	Exposure to sunlight. Nourishes the soil Kills pests Removes diseased trees Make space for new trees Ash fertilizes the soil with nutrients
	Pain points	The main factors affecting the spread of a fire are the location of the fuel, the height of the ceiling, the ratio of length to width, the insulation of the room, the size and location of the openings, the operation of heating, the ventilation and air conditioning systems.	Fire removes bushes. Cleans up debris on the forest floor.	Exposure to sunlight. Nourishes the soil Kills pests	Removes diseased trees Make space for new trees Ash fertilizes the soil with nutrients
	Opportunities	Fire removes low bushes. Removes debris from the forest floor.	, Nutrients in soil open to sunlight	The frequency of fires determines the stratification of coniferous trees.	Participate in the recycling of nutrients for the planet. - Placing vegetation and litter on upper trees. Thus neutralizes infertile temperament and prevents spoilage. .