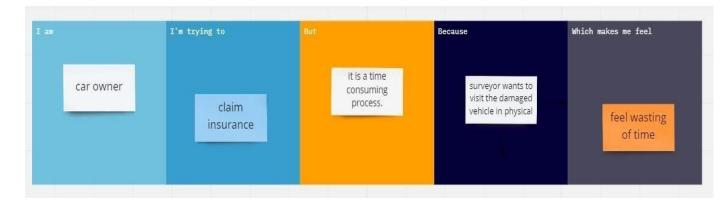
Ideation Phase Define the Problem Statements

Date	05 October 2022		
Team ID	PNT2022TMID16221		
Team Members	Team Leader: Vanraj P		
	Team Member 1: Sharavanan S		
	Team Member 2: Sharuk A		
	Team Member 3: Vishwaa U		
Project Name	Intelligent Vehicle Damage		
	Assessment & Cost Estimator for		
	Insurance Companies		

Problem Statement - 1



Problem Statement – 2



Problem Statement – 3



Problem	I am	I'm	But	Because	Which
Statement	(Customer)	trying to			makes me
(PS)					feel
PS-1	Car owner	Claim insurance	It is a time- consuming process	Surveyor wants to visit the damaged vehicle in physical.	Feel wasting of time.
PS-2	Car owner	Claim insurance	A lot of money is being wasted in the car insurance business due to leakage claims.	Of the discrepancy between actual payment of claims made and sum that should have been paid if all of industry's leading practices were applied.	Not satisfied

PS-3	Car owner	Claim	It takes time	The insurer	stressful
		insurance	to claim	wants to	
			insurance	examine the	
			from	level of	
			insurer	damage, cost or	
				injuries and	
				repair.	