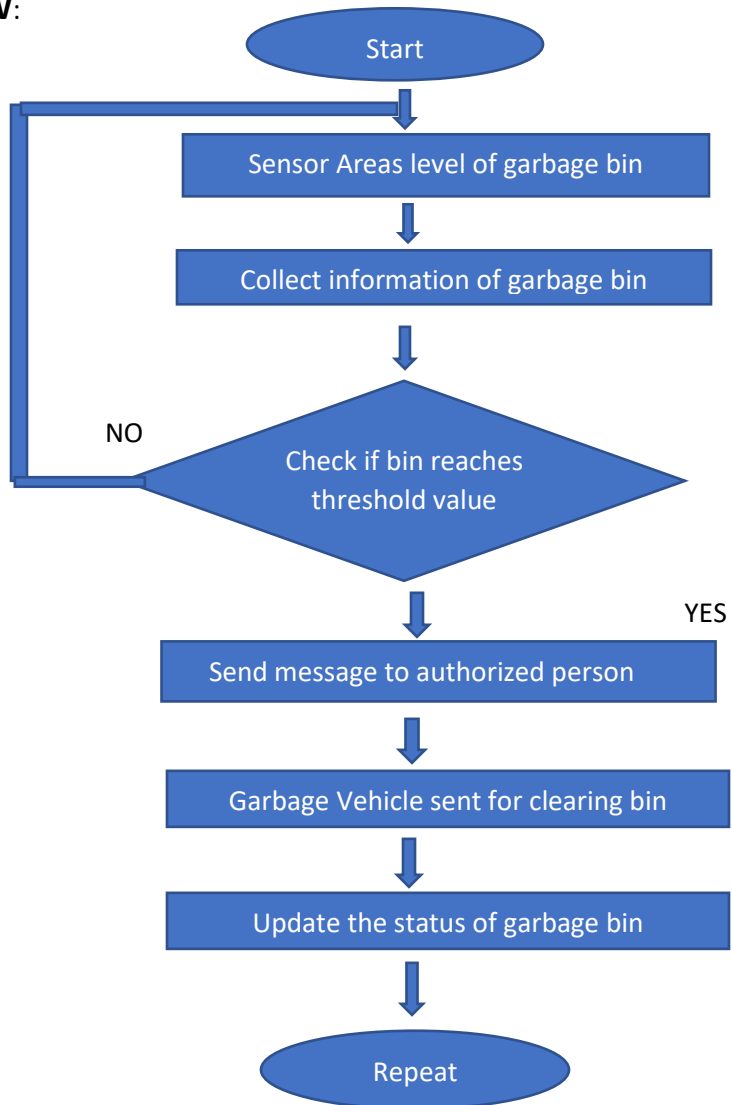
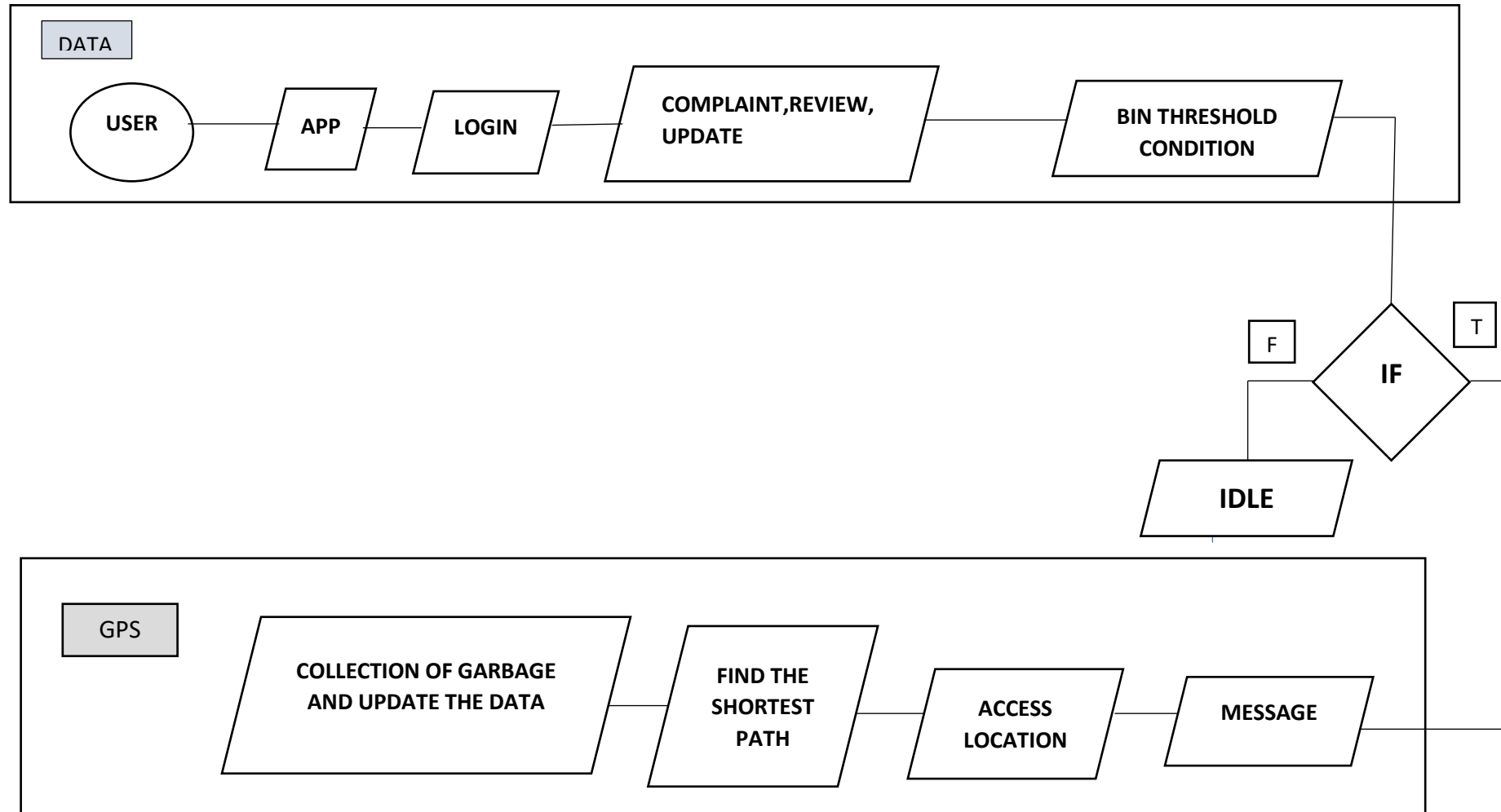


| | |
|---------------|---|
| Date | October 20, 2022 |
| Team ID | PNT2022TMID28587 |
| Project Name | Smart Waste management system in Metropolitan cities. |
| Maximum Marks | 4 marks |

DATA FLOW:



CLOUD/DATABASE:



USER STORIES:

| USER TYPE | FUNCTIONAL REQUIREMENT | USER STORY/TASK | ACCEPTANCE CRITERIA |
|-------------------------|-------------------------------|--|---|
| Public/People | Registration& Login | Firstly, creating an account in the application. If user find the dumped solid waste can be immediately reported by filling a complaint to the concerned authority with the help of this developed mobile application. | The login process was easy and simple to access the dashboard. |
| Customer Care Executive | - | A customer care executive will always be available for the interaction with the customer to clarify the queries. | An executive will clarify the doubts and note down the complaints of the application if any . |
| Administrator | - | Admin can access the data or information provided by the customers to analyse their needs and provide required service. | The details of the locality of the user is provided to the municipal corporation when a complaint is received, required action is taken and report is updated to the app. |