





Difficulty
Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.  $\triangleright$ 

Phases gh-level steps your user needs to complish from start to finish	BEFORE CARE	DURING CARE	DECISION	AFTER CARE
2 Steps Detailed actions your user has to perform	Unnecessary opinions born due to social life  There is a demand for care	Decision on the care provider Join a Hospital to receive care	Psychological Final support is decision for provided care is made	Move to a home to provide for care necessities  Mental support for elderly people is given
3 Feelings What your user might be thinking and feeling at the moment	How the problem is solved	Safety and Security	How comfortable the users are with technology	Better experience is provided
	Delay of Service	More time to look over their condition	Difficulty in making decision	How can we moniter all the time