

AI BASED DISCOURSE FOR BANKING INDUSTRY

LIST OF PROBLEM STATEMENTS

1. AI powered discourse for the banking industry : Building a chatbot using Watson's help to benefit the banking industry. For instance, chatbots can handle the bulk of routine tasks, such as balance enquiries, viewing micro statements, and fund transfers. The primary goal is to design a user-friendly bot that assists customers in opening bank accounts. Additionally, the bot responds to questions on loans and general banking. At last, the bot should be able to answer queries regarding net banking.

2. Building a chatbot with Watson's assistance to aid the banking industry: AI-powered dialogue. Chatbots are one of the most widely used applications of AI across sectors since they have a very high ROI in terms of cost savings. Create a user-friendly bot that helps clients setup bank accounts. The bot also answers inquiries about loans and general banking. Finally, the bot should be able to respond to questions about online banking.