Testcases Report

Batch ID	B2-2M4E
Team ID	PNT2022TMID34857
Project Name	Customer Care Registry

Test case ID	Feature Type	Сопровен	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUGID	Executed By
LoginPage_TC_O OI	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	LEnter URL and click go 2. Scroll down 3. Verify login/Singup popup displayed or not	http://169.51.204, 212.501000	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		JAYACHANDRAN
LeginPage_TC_O O2	VI.	Hone Page	Verify the UI elements in Legin/Signup popup	t Enter URL and elick go 2.Cick on Sigup batton for 3.Verif Jogan/Singap popup with below Ut elements. a.id text box b password text box c.Login batton d.New customer? Create account link e.Last password? Recovery password link	http://169.51.204_ 215.56100/	Application should show below til elements: a.email text box. b.c. acmail text box. c.l.ogin button with owange colour. d.New customer? Circate account link. c.l.ast password? Recovery password link.	Working as expected	PASS	Successful	Y		KAARTHIIK, THARANESHWARAN
LeginPage_TC_O	Functional	Home page	Verify user is able to log into application with Valid credentials	URI 2 Click on My Account depelows button 5. Dimer Valid (D in 1D text Valid (D in 1D text valid password in password text box 5. Click on login button	ID: 5542 password: Testing[23	User should rawigate to user account homepage	Working as expected	PASS	Successful	Y.		JAYACHANDRAN. SOUNDHARYAN

Fest case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commets	TC for Automation(Y/ N)	BUGID	Executed By
LoginPage_TC_O O1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	LEnter URL and click go 2. Scroll down 3. Verify login/Singup popup displayed or not		Login/Signup popup should display	Working as especied	PASS	Successfull	Y		THARANESHWARAN. SOUNDHARYAN
LoginPage_TC_O O2	U	Horac Page	Verify the UI elements in Legia/Signup popup	I.Enter URL and click go 2.Click on Signp button for User 3.Verily logan/Singap popap with below UI elements 4. lif text box password lext box c.Login button d.New customer? Create account link e.Last password? Recovery password liek	http://169.51.204 218.241166	Application should skew below UI seems below UI seems below UI seems below UI seems below to the property of t	Working as expected	PASS	Successful	Y		JAYACHANDRAN, KAARTHIIK
LoginPage_TC_O	Functional	Home page	Verify user is able to log into application with Valid credentials	URL 2.Click on My Account dropdown button 3. Enter Valid ID in ID text 4.Exter valid valid password in password text box 5.Click on login button	ID: 5342 pussword: Testing(23	User should ravigate to user account hornepage	Working as expected	PASS	Successful	Y		JAYACHANDRAN, SOUNDHARYAN

LoginPage_TC_ OO7	Functional	Logia page	Vently User is able to log into application with Vaid Credentials	1.Enter URL/http:///60.51.204.21, 5.30166/) and click go 2.Click on My Account drapdown button 3.Enter la Valid IT bit ID text box 4.Enter lavalid password in password lext box 5.Click on logar button	ID: 5434 password: Testing123	Application should show berrect email or password* validation message.	Working as expected	PASS	Successful	Y		SOUNDHARYAN
LoginPuge_TC_ OO8	Punctional	Login page for ADMIN	Verify User's able to log into application with Valid Credentials	1.Enter URLi/htm//1/69 51.204.21 5-501069/ and elick go 2.Click on My Account dropdova button Stener Valid ID in ID text box 4 Enter valid pussword in password text box 5.Click on login button	pussword: 5678	Application should show correct enails or password* validation message.	Working as expected	PASS	Successful	Y		THARANESHAWARAN, JAYACHANDRAN
LeginPage_TC_ OOS	UI	ADMIN PAGE	Verify all the Customer database is visible	I.Enter URL/http://ife6.51.204.21 55:301069) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID texts box 4.Enter Invalid password in password rest box 5.Click on legin button	http://160-51.204, 21501136	Customer database is visible	Working as expected	PASS	Successful.	⊙ Y S		KAARTHIIK, JAVACHANDRAN
LeginPage_TC_ O10	Peactional	USER REGISTER	Verify ld sent to customer email address	1.Enter URL(tam//169.51.204.21 5;901067) and click go 1,Register the account by giving credentials 2. Click on button Submit	mp://100/21/204/21 R256/	Email sent successfully	Working as expected	PASS	Successful		⊗ Y 3	SOUNDHARYAN, JAYACHANDRAN
LoginPage_TC_ O11	Functional	AGENT REGISTER	Verify AGENT is able to log into application with Vulad Credentials	I Lenter URLING/169-51-204-21 S-30106/n and click go 2 Click on My Account dropdown button 3.Exter laValld ID in ID 18xt 800 4.Exter laValld password 4.Exter laValld password 5.Click on login button	ID: 5342 pustword: Testing l	ID sent successfully	Application should show correct enail or password' validation message.	PASS	Successful		N.	THARANESHAWARAN
LeginPage_TC_ 012	Functional	Login page for ADMIN	Verify User is able to log into application with inValid Credentials	LEnter URLdtmp/169-51-204-21 5-301067) and clock go 2.Click on My Account dropdown buttin 3.Exter InValid ID in ID text box 4.Exter Invalid password in password next box 5.Click on login buttin	ID: 1111 password: 5678	Application should show Tacorrect ID or password' validation message.	Working as expected	PASS	Successful		Y	KAARTHIIK, SOUNDHARYAN
LoginPage_TC_ O13	u	. Home page for Agent	Verify user is able to see the agent home page when user finish on submitting Credentials	1 Enter URL/http://169.51.204.21 5:30/1069 and click go 2.To the Agent Login page and sabmit Your Credentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working as expected	PASS	Successful		Y	JAYACHANDRAN, THARANESHWARAN
LoginPage_TC O14	~ u	Home page for USER	Verify user is able to see the User home page when user finish on submitting Credentials	LEnter URLishtip://169.51.204.215 01060/ and chick go 2.To the User Login page and subunit Your Credestin	1,215,00106/	USER Home Pa popup should disp	ge skry Working as expecte	ed PASS	Successful	¥		SOUNDHARYAN, JAYACHANDRAN
LoginPage_TC O15	ž. u	Home page for ADMIN	Verify user is able to see the ADMIN bone page when user finish on submitting Credentials	l Enter URLichtup//169-51,204-21: 0106/) and click go 2To the User Login page and submit Your Credentia	42122010h	ADMIN Home Ps popup should disp	age Working as expecte	ed PASS	Successful	x		JAYACHANDRAN, THARANESHWARAN
LoginPage_TC O16	2. Functional	AGENT PAGE	On delete Button the user Credentials will be delected	1.Enter URLishtip://169.51.204.212 0100/) and click go 2. To the Admin Page and defect on User Credential	4.215:30106/	ADMIN Home P. popup should disp	age Working as expected	ed PASS	Successful	Y		KAARTHIIK, SOUNDHARYAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for	BUG ID	Executed By
User_Page_TC_O	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when	1.Enser URL and click go 2.Scroll down 3.Verify logia/Singup	http://169.51.204,	Show Complaint popup should	Working as expected	PASS	Successfull	N) Y		- JAYACHANDRAN
User_Page_TC_O	u	USER PAGE	Verify the User has No Complaint	popup displayed or not Click on the Url and go to user page by groung Correct Credentials		display No Complaint should shown	Working as expected	PASS	Successful	×		SOUNDHARYAN, THARANESHWARAN
User_Page_TC_O	и	USER PAGE		Click on the Url and go to user page by giving Correct Crostentials	http://169.51.204	Total Number of Complaint is Zero	Working as expected	PASS	Successful	N		KAARTHIIK, THARANESHWARAN
Admin_Page_T(_OO+	Functional	Admin Page		LEnter URLthur/169.51.204.215 301069 and tekk go Zherier the Coleman's for the admin page and submit	http://169.51.204	Agent Database shoul display on show agen database.	d Werking us expected.	PASS	Successful	Υ		каактынк
Admin, Page TC COS	Functional	Admin Page	Admin can delect the Agent Database	1.Enter URLIhttp://109.51.204.215 -30106/y and clack go 2.Click on submit by giving correct credemials to the admin Page	http://169.51.204, 215.50106	Delect the upon Database	Working as expected	PASS	Successful	Y		JAYACHANDRAN, KAARTHIIK
Admin_Page_IV	Functional	Admin Page	Verify the overall Delect the database for User	1.Enter URLhtmp://160.51.204.215 3010/6f) and clack go 2.Clack on submit by giving correct credentials, to the admin Page. 3.Aller type the "A" in the Test box for the agent database delect	http://169.51.204	Delect the overall Agent database delect	Working as expected	PASS	Successful	v		SOUNDHARYAN, THARAWESHWARAN
Admin_Pag	"TC UI	Admin. Page	Verify the admin seen the te box for the delect option	I.Enter URL/http://109.51.204.2 2016/07 and clack go at 2.Click on sushrai by giving correct credential to the admin Page 3.Admin Can see the tee box for delect option	http://169.51.20	I Text box working for the correct Keyword.	Working as expected	PASS	Staconsful			SOUNDARYAN
Hone, Page OOS	π. υι	Register Account for Ages	t Verify User is able to seen the Register Page for Agent	URL/http://t69.51.204,26 6 5-30106/j and click go 2 Click on the Agent buston for register	http://169.51.20	4. After register Page popup should seen.	Working as expected	PASS	Successful	Y		JAYACHANDRAN, KAARTHIIK
Agent, Regis	NPT_ UI	AGENT REGISTER	Verify all the text box will be visible for register	URL/temor/160-51_204_2	bttp://169.51.20 215.40106/	4. Agent Register text fields are visible	Working as expected.	PASS	Stuccessful	Υ		THARANESHWARAN

		,		1.Enter							Υ	
gent_Register_ C_O11	Functional	AGENT REGISTER	Verify Id sent to customer email address	URL/http://169.51.204.21 5;30106/) and click go 1.Register the account by giving credentials 2. Click on button Submit	http:///951.204.213.) Brook	Email sent successfully	Working as expected	PASS	Successful			KAARTHIIK
Veb_Chat_TC_ U.I	Functional	WEB CHAT	Click on the Web chat button	URL/http://169.51.204.21 5:50106/) and chick go 1 L'Clack on the Web Chat Button	https://doi.org/1004/21521 https://	Web chat popup	Working as expected	PASS	Successful		N	KAARTHIIK, JAYACHANDRAN
Veb_chai_TC_O 2	UL.	WEBCHAT	Web chat button visible	I.Enter URL(http://109-51-204-21 5-50100f) and click go I.shown on the Web Chat Button	64p9/166-51,264-215.0 9/189	Web chat visible	Working as expected	PASS	Successful		N	SOUNDHARYAN, JAYACHANDRAN
dmin_Login_T _O13	Punctional	AGENT LOGIN	Verify user is able to get login ad on emails	Enter URL/http://169.51.204.21 5:301069) and click go 2:To the Agent Login page getting of emails	http://inv.31.200.215-5 n/hts/	Get Notified by Emails	Working as expected	PASS	Successful		Y	THARANESHWARAN, KAARTHIIK
Agent_Login C_014	CT UI	AGENT Login	Visible for text field for ent entail id	LEnter URLithtp://169.51.204. 10160/i and click gr 2 To the User Login pe and seen your textifel	ge	Text Fields for in Agent Pa	Emill Working as expe	ected PAS	S Successful	¥		THARANESHWARAN, JAVACHANDRAN
LoginPage_1	rc_ ur	USER Login	Visible for text field for ent	1.Enter URLibstp://169.51.204. 01060/ and click ge 2.To the User Login pa and seen your textifiel	ige	Text Fields for in Agent Pa	Email Werking as expo	PASS	5 Successful	Ÿ		SOUNDHARYAN
Agent Login C_016	LT Functional	AGENT Login	Visible for Password on Fugge Password	LEnter URL/http://169.51.204. 01907 and click gr 2.To the Ager Forger & after verification Passy should Visible	http://169.51.20 dage 4.215:30106/	Password sh Visible	otiki Working as expe	ected PASS	S Successful	Y		KAARTHUK, JAYACHANDRAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commets	TC for Automation(Y/ N)	BUGID	Executed By
HomePage_TC_O O1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button		http://169.51.204/	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		THARANESHWARAN
HomePage_TC_O	u	Home Page	Verify the UI elements in Login/Signup popup	i.Enter URL and click go 2.Click on Signp button for User 3.Verity logant/Singap popup with below UI elements: a.id text box bassessord near box c.Login button d.New unstemer? Create account link e.Last password? Recovery password link	http://169.51.204/ 215.3stitry	Application should show below UI elements: a count lext box. bussword text box. c.Luigh briten with orange colour. d.New customer? Create account link e.Lus password? Recovery password link.	Working as expected	PASS	Successful	Y		THARANESHWARAN, JAYACHANDRAN
HomePage TC O	Eusctional	Home page	Verify user is able to log and application with Valid credentials	I Erner URL/https://shopenzer.co m // and ckck go 2 Click on My Account chopcon hutan 1. Enter Valid ID in ID texts 4. Enter valid passnood in pussweal text valid 5. Click on login batton	ID: 5342 password: Testingt 23	User should unvigue to user account homepage	Working as expected	PASS	Sircessful	Y		SOUNDHARYAN

HomePage_TC_ OO4	Functional	Home page	Verify user is able to log muo application with InValid credentials	LEnter URLINE///169 \$1.204 215 30106/1 and click go 2 Click on My Account dropdown betton 3.Enter InValid ID in ID text box 4.Enter valid password in password text box 5.Click on kogin button	ID: 5342 password: Testingl 23	Application should show Incorrect renal or pessword validation message.	Working as expected	PASS	Successful	¥	KAARTHIIK
Cussing Complaint, TC OO5	Functional	Costorier Complaint page	Verify user is able to log into Appliaction with credentials.	URL/Impe/169-51-204-215	ID: 5342 pissword Testing 1267868 6786876876	Application should show enter into the next page.	Warking us expected	PASS	Successful	Y	JAYACHANDRAN, THARANESHWARAN
Customer Complian_TC_ OO6	Functional	Customer Complaint page	Verify user is able to see the compliant page.	J.Enter URLing/H65.51 204 215 30106/ and click go 2.Click on My. Account dropdown button Sorier the sign in details 4it will go to the complaint box	ID: 5342 password: Testing(2)	Application will show a Home b New issue c logout.	Working as expected	PASS	Successful	¥	SOUNDHARYAN
Customer Complain_1 OO7	°C_ Functional	Customer Complaint page	Verify user is able to see the compliant page	LEnser URL/Into/r169-51-204. 5-301060/ and click go and click go and click go and click go and anopolown botton 3, enter the sign in details 4it will go to the complaint box	SP-1	Click on the new issue button in the complain box	Working is expected	PASS	Successful	Y	JAYACHANDRAN
LCintomer Cemplaint 1 OO8	C_ Functional	Customer Complaint page	Verify User is able to log in application with Valid Credentials	I.Enter to the complaint box, E.Click on new issue button S.Enter the correct details to for the complaint.	ID: 1111 password: 567	Application shoul Show complaint 8 page for customer	d Working as expected	PASS	Successful	Ť	JAYACHANDRAN, KAARTHIIK
Castemor excephaint Page_TC_O	U1	Customer ComplaintPAGE	Verify all the Customer able to enter their credestials.	I. Enter to the complaint page: Raise the issue by clicking the new issue burson. After entering erederials click on bock botton. C. Click on show issue button.	hup//160/51-20	Customer should Lable to see the compoline	Working as expected	PASS	Successful	*	SOUNDHARYAN, THARANESHWARAN

			9		77)							
iminPage_TC O10	Functional	Admin Page (Complaintilist)	Verify admin is able to log- into the user account.	1.Enter URL/http://169.51.204.21 5:30106/) and effick go 1.Enterthe correct admin creclentials in the user account	hmp://1406.13.204.2155 0106e	Application should shows a User databas b Agent Database e Complaint database	Working as expected	PASS	Successful		Y	THARANESHWARAN, JAYACHANDRAN
minPage_TC DH	Functional	Achrin Page (Complaint list)	Verify admin is able to log into application with Valid Credentials	1 Einter URL/http://160-51,264_21 5/30/06/) and click go 2. Click on the complaint data/use button.	ID: 5342 password: Testing [23	ID sent	Application should Able to see the compliants.	PASS	Successful		Y	SOUNDHARYAN
inPage_TC_	Functional	Admin Fage (Complaint list)	Verify Admin is able to log into application with Valid Credentials	J.Enter URL/http://fc0-51.204-21 5-20106/j and clack go 2. Admin should able to see the number of complaints	ID: 1111 password: 5678	Application should show the correct credentials of the complaint.	Working as expected	PASS	Successful		Y	KAARTHIIK, JAYACHANDRAN
minPage_TC	u	Admin Page (Agent Allotment)	Verify admin is able to log int the admin page.	I. Sign in to admin page. 2. Einer the correct details and subenit. 3. Three darabuse will appear.	ID: 1111 password: 5678	Admin should able to see the three database button.	Working as expected	PASS	Successful		⊗Y ⊗	SOUNDHARYAN THARANESHWARAN
AdminPage_TC _ O14	UI	Admin Page (Agent Allotment)	Verify admin is able to lo lo in with valid credentials.	I.Three database will app g. kl.Ser database. b.Agent database. c.Complaint database. c.Complaint database. 2.Click on agent database.	http://160.51.20	Admin should al see the complain database credent		ected PAS	S Successful	¥		THARANESHWARAN, KAARTHIIK
AdminPage_TC_ OIS	uı	Admin Page (Agent Allotmert)	Verify A d m i n is able to leg in with valid Credential	Click on complaint database. Coff the credentials of the complaint Assistance Adelect. According to the complaint Assistance Adelect.	http://169.51,20	Admin should tosee th estatus the agent as w complaint	of Working or own	ected PAS	S Successful	¥		SOUNDHARYAN, THARANESHWARAN
AdminPage_TC _ O16	Functional	Admin Pege (Agent Allotment)	Verify admin is able to log with valid credentials	3.Clickk on complaint in database. 2. Admin shold able to se allocase bottom. 3.click on the allocate be for the respective compla	http://169.51.20 4.215:30106/	Admin should to allocate the		ected PAS	S Successful	X		KAARTHIIK, JAYACHANDRAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUGID	Executed By
LoginPags_TC_O OI	Functional	Login Page	Verify user is unable to login In the login page.	Enter URI and click go 2 Scroll down 3 Verify login/Singup popup displayed or not	http://169.51.204/	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		JAYACHANDRAN
LoginPage_TC_O O2	(I	Logn Page	Verify user is unable to kegin in the login page.	I. Enter URL and click go 2. Click on Sigup button for User. 3. Create an account for the user 4. User enters the worne, Id in the sign in page.	http://169.51.2046 213.59109/	Application should show mismatch details.	Working as expected	PASS	Successful	Y		КААЯТНІІК
LoginPage_TC_O O3	Fusctional	Legin page	Verify user is unable to log In the login page.	L-Click on Signp bottom for User. 2. Creote an account for the State enters the wrong Id in the sign in page. 4. Click on the forgot id.		Application should send an Id to the rolld ernail.	Working as expected	PASS	Successful	х		THARANESHWARAN KAARTHIIK

LoginPage_TC_ OO4en	Functional	Login page	Verify user road led and Enter correct id in the sign in page.	I. The ld will be send in the pieces valid mail id. 2. Check on the users mail id. 3. Copy the valid customer. 4. Erner the valid customer ld in the text box.	ID: 5342 password: Testing123	Application whiteful above successful and populy to the next page.	Working as expected	PASS	Successful	Y	THARANESHWARAN
Legispage_FC_ OOS	Functional	Login page,	Verify user is unable to log in as he entered mismatch pussword .	1. User enters the wrong password. 2. Scroll down and click on the forget password button Sapplication will popup to trat page with test booss and before the password button page with test booss and before the password page.	ID: 5342 passward: Testing [2367868 6786876876	Application should enter to the furgot password page.	Working as expected	PASS	Successful	Y	SOUNDHARYAN, KAARTHIIK
Legitpage_TC_ OO6	Functional	Logistrage page	Verify user is able to get the password in the email.	I.Application enters to the togot password page. Z.Imer the user Valle Id in the text box. S.Click on send email button. A.An cranil will send to the User mail. S.An OTP will come to the given email. S. User Enters the OTP in the log in page	ID: 5342 password: Testingl 23	Application should show successful and populy to the next page.	Working as expected	PASS	Successful	Ÿ	JAYACHANDRAN