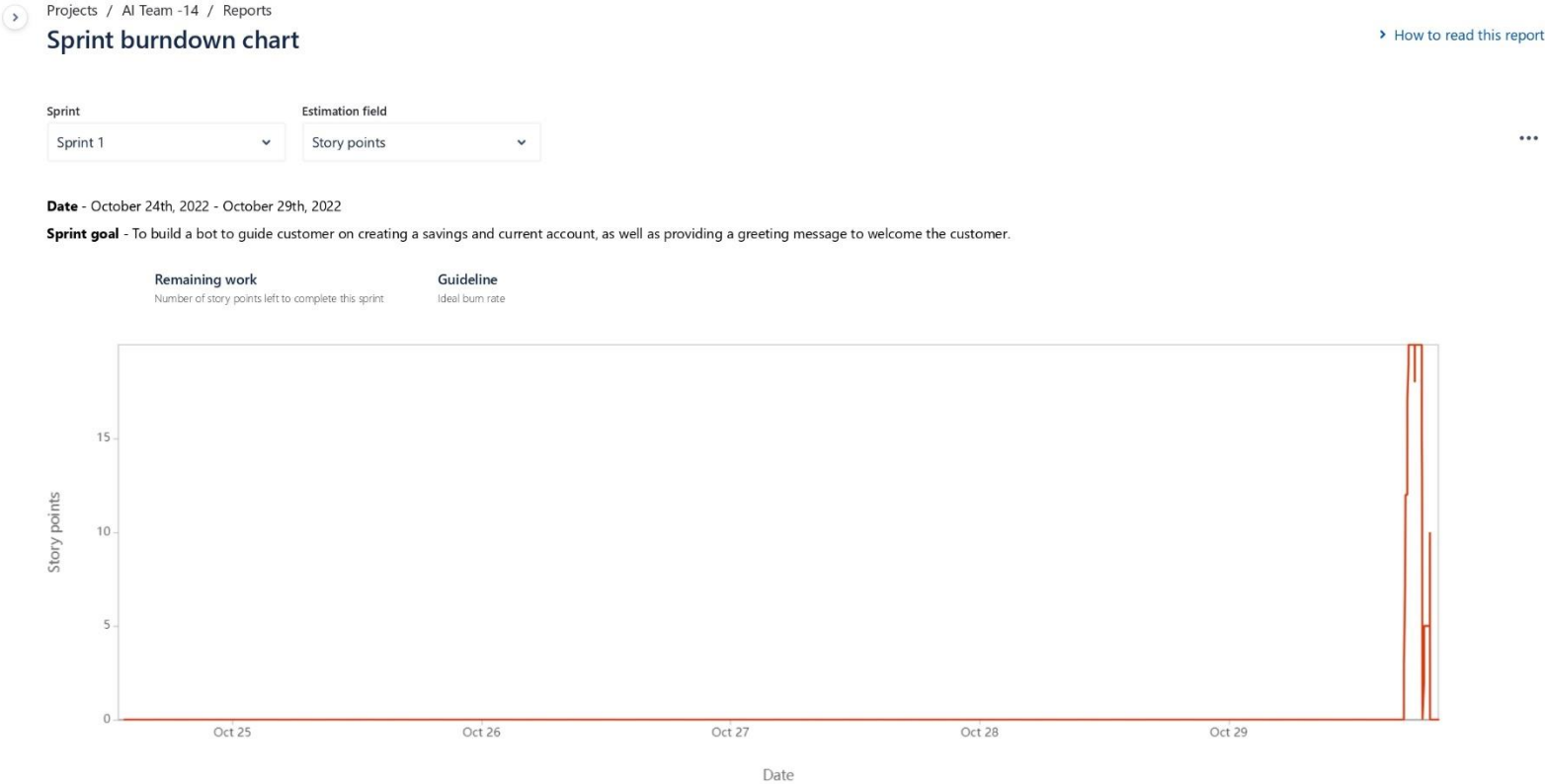


# Project Development Phase

## Delivery Of Sprint - 1

Date	28 October 2022
Team ID	PNT2022TMID30161
Project Name	Project - AI Based Discourse For Banking Industry

### Burndown Chart:



Screenshots:

Create IBM Service

IBM Watson Assistant LiteUpgradeBanking bot

Learning center?

Home

Welcome, you're in the new Watson Assistant!

Learn more

Banking bot | English (US)  
No description

Get started


0 steps left 0 min

100%

Learn about Watson Assistant  
5 min

Explore your learning center  
Explore at your own pace, and mark as complete when you're ready

Explore Watson Assistant features on interactive demo site  
2 min




Create a conversation

1 step left 5 min

66%

Create your first action  
5 min



## Chatbot Skills Creation - Greeting Message

IBM Watson Assistant Lite Upgrade Banking bot

Learning center ?

Greeting

Customer starts with:  
Hey

Conversation steps

1

Hey, I'm Steve. It's great to see you.

Go to action: Index

New step +

Step 1 is taken without conditions

fx

Assistant says

B I @ % & ' " < / >

Hey, I'm Steve. It's great to see you.

Define customer response

And then

Go to another action

Goes to action Index

Pass values

Upon return Continue

Edit settings Edit passed values

Preview

Greet customer [default]

Welcome, how can I assist you?

Hi

Greeting recognized

Hey, I'm Steve. It's great to see you.

Index recognized

How can I help you?

Select an option

Type something...

## Creating Saving Account Action

IBM Watson Assistant LiteUpgradeBanking bot

Learning center

Savings Account

Customer starts with:  
Savings Account

Conversation steps

1

That's nice! What kind of savings account do you wish to create?

Family Savin...Regular Savi...+ 4

Continue to next step

1 is

Regular Savings Account

Great! Please collect the following documents and proceed to the nearest branch. 1. Aadhaar Card 2....

2

Free text

Go to action: Customer Support

1 is

Zero Balance Account

Awsome! Please collect the following documents and proceed to the nearest branch. 1. Aadhaar Car...

3

Free text

Go to action: Customer Support

New step +

Step 1 is takenwithout conditions

fx

Assistant says

That's nice! What kind of savings account do you wish to create?

Choose an option

Edit responseEdit validation

And then

Continue to next step

Preview

Savings Account

Savings Account recognized

That's nice! What kind of savings account do you wish to create?

Select an option

Regular Savings Account

Zero Balance Account

Kids' Savings Account

Senior Citizens' Savings Account

Family Savings Account

Salary Based Savings Account

Type something...

# Creating Current Account Action

IBM Watson Assistant Lite Upgrade Banking bot

Learning center ?

Current Account

Customer starts with:  
Current

Conversation steps

1

What's your Company type?

Partnership Proprietorship

Continue to next step

2

1 is Proprietorship

Wonderful! Please collect the accompanying paperwork and head over to the nearby branch. 1....

Free text

Go to action: Customer Support

3

1 is Partnership

Nice! Please collect the accompanying paperwork and head over to the nearby branch. 1. Income Tax Return...

Free text

Go to action: Customer Support

New step +

Step 1 is taken without conditions

fx

Assistant says

B I % & #

What's your Company type?

Proprietorship Partnership

Edit response Edit validation

And then

Continue to next step

Preview

Greeting recognized

Hey, I'm Steve. It's great to see you.

Index recognized

How can I help you?

Current Account

Current Account

Current Account recognized

What's your Company type?

Proprietorship Partnership

Proprietorship

Type something...

## Customer Support

Customer Support

Customer starts with:  
Customer Support

Conversation steps

1

Do you think our services met your needs?

NoYes

Continue to next step

1 is Yes

This step has no content

Go to action: End

1 is No

Please contact our customer care executive. Contact us @912xxxx890

Free text

Go to action: End

New step +

Step 1 is taken without conditions

Assistant says

Do you think our services met your needs?

YesNo

Edit responseEdit validation

And then

Continue to next step

Preview

1. Income Tax Returns of the Proprietor for the last 3 years  
2. Company Agreement  
3. PAN Card

Thanks

Customer Support recognized

Do you think our services met your needs?

YesNo

No

Please contact our customer care executive. Contact us @912xxxx890

Use the up arrow for prior messages

