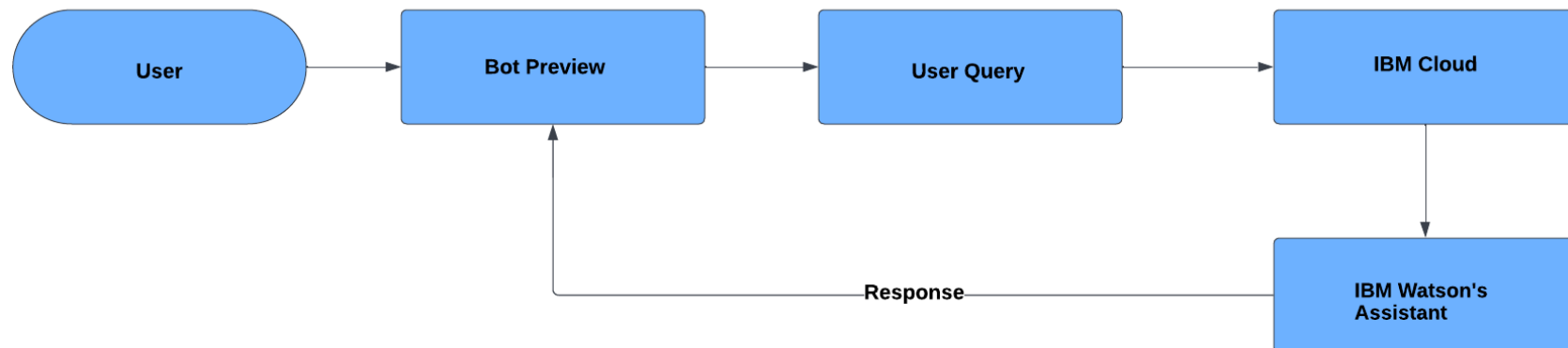


**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

Date	14 October 2022
Team ID	PNT2022TMID30161
Project Name	Project - AI Based Discourse For Banking Industry
Maximum Marks	4 Marks

**Data Flow Diagram:**



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile/Web user)	Bot Preview	USN-1	As a user, I can see the chatbot preview to ask inquiries, which includes a message box where I can type queries.	I can access the chatbot's message box.	High	Sprint-1
		USN-2	As a user, I can view the Frequently Asked Questions (FAQ).	I get access to the Frequently Asked Questions (FAQ).	High	Sprint-1
	Updates	USN-3	As a user, I can see the updates and search for further information about them.	I can able to view and access the updates.	Medium	Sprint-2
Administrator	Edit Options	USN-4	As an admin, I can add / edit greeting messages, FAQs to the Bot.	I can access to add options like greeting messages, etc.	High	Sprint-1
		USN-5	As an admin, I have the authority to provide ideas and alternatives to the Bot.	I can deliver ideas and alternatives.	Medium	Sprint-2
		USN-6	As an admin, I can make a post regarding new updates.	I can post new updates.	Medium	Sprint-2
Developer	Support	USN-7	As a developer, I can implement Bot for bank conveniently using IBM Watson Assistant.	I can easily accessible Watson Assistant.	High	Sprint-1
	Upcoming Features	USN-8	As a developer, I can implement new features for the Bot.	I can able to perform new features to the bot.	Medium	Sprint-2
	Design	USN-9	As a developer, I can create as well as design the chatbot's UI.	I can design the chatbot's UI.	High	Sprint-1