# Project Planning Phase Project Planning (Product Backlog, Sprint Planning, Stories, Story points)

| Date          | 21 October 2022                                   |
|---------------|---|
| Team ID       | PNT2022TMID30161                                  |
| Project Name  | Project - Al Based Discourse For Banking Industry |
| Maximum Marks | 8 Marks   |

# **Product Backlog, Sprint Schedule, and Estimation (4 Marks)**

| Functional          | User Story   | User Story / Task  | Story Points   | Priority  | Team Members   |
|---------------------|--|--|--|---|--|
| Requirement (Epic)  | Number   |  |  |   |  |
| Bot Preview         | USN-1  | As a user, I can view the bot preview, and it has a  | 2  | High  | Megala MS  |
|                     |  | user-friendly UI.  |  |   |  |
| Greeting Message    | USN-2  | As a user, I can receive welcoming messages  | 2  | Low   | Bhadrinath PS  |
|                     |  | from the bot.  |  |   |  |
| Ask Queries         | USN-3  | As a user, I can see the bot preview asking for  | 2  | Medium  | Megala MS  |
|                     |  | guidance to create a saving bank account.  |  |   |  |
|                     | USN-4  | As a user, I can see the bot preview asking for  | 2  | Medium  | Karthiban MJ   |
|                     |  | guidance to create a current bank account.   |  |   |  |
|                     | USN-5  | As a user, I can type loan-related queries.  | 2  | Medium  | Bhavatharani C   |
|                     | USN-6  | As a user, I can type general banking queries.   | 2  | Medium  | Bhadrinath PS  |
|                     | USN-7  | As a user, I can type net-banking queries.   | 2  | Medium  | Bhavatharani C   |
| Customer Support    | USN-8  | As a user, I can receive contact information from  | 2  | Medium  | Bhavatharani C   |
|                     |  | customer care executive through the bot.   |  |   |  |
| Run The Application | USN-9  | A user can access the bot at any time.   | 2  | High  | Karthiban MJ   |
|                     | Requirement (Epic)  Bot Preview  Greeting Message  Ask Queries  Customer Support | Requirement (Epic)  Bot Preview  USN-1  Greeting Message  USN-2  Ask Queries  USN-3  USN-4  USN-5  USN-6  USN-7  Customer Support  USN-8 | Requirement (Epic)  Bot Preview  USN-1  As a user, I can view the bot preview, and it has a user-friendly UI.  Greeting Message  USN-2  As a user, I can receive welcoming messages from the bot.  Ask Queries  USN-3  As a user, I can see the bot preview asking for guidance to create a saving bank account.  USN-4  As a user, I can see the bot preview asking for guidance to create a current bank account.  USN-5  As a user, I can type loan-related queries.  USN-6  As a user, I can type general banking queries.  USN-7  As a user, I can type net-banking queries.  Customer Support  USN-8  As a user, I can receive contact information from customer care executive through the bot. | Requirement (Epic)       Number       As a user, I can view the bot preview, and it has a user-friendly UI.       2         Greeting Message       USN-2       As a user, I can receive welcoming messages from the bot.       2         Ask Queries       USN-3       As a user, I can see the bot preview asking for guidance to create a saving bank account.       2         USN-4       As a user, I can see the bot preview asking for guidance to create a current bank account.       2         USN-5       As a user, I can type loan-related queries.       2         USN-6       As a user, I can type general banking queries.       2         USN-7       As a user, I can type net-banking queries.       2         Customer Support       USN-8       As a user, I can receive contact information from customer care executive through the bot.       2 | Requirement (Epic)       Number         Bot Preview       USN-1       As a user, I can view the bot preview, and it has a user-friendly UI.       2       High         Greeting Message       USN-2       As a user, I can receive welcoming messages from the bot.       2       Low         Ask Queries       USN-3       As a user, I can see the bot preview asking for guidance to create a saving bank account.       2       Medium         USN-4       As a user, I can see the bot preview asking for guidance to create a current bank account.       2       Medium         USN-5       As a user, I can type loan-related queries.       2       Medium         USN-6       As a user, I can type general banking queries.       2       Medium         USN-7       As a user, I can type net-banking queries.       2       Medium         Customer Support       USN-8       As a user, I can receive contact information from customer care executive through the bot.       2       Medium |

| Sprint   | Functional Requirement (Epic)   | User Story<br>Number | User Story / Task   | Story Points | Priority      | Team Members   |
|----------|---------------------------------|----------------------|---|--------------|---------------|----------------|
| Sprint-1 | Create IBM Service              | USN-10               | As an admin, I must create the required IBM service, Watson Assistant.  | 2            | High          | Karthiban MJ   |
| Sprint-1 | Chatbot Skill Creation          | USN-11               | As an admin, I can add welcoming messages, customer care executive contact information to the bot.                        | 3            | Medium        | Bhadrinath PS  |
| Sprint-1 | Creating Saving Account Action  | USN-12               | As an admin, I can add a response to create a new saving account.   | 5            | High          | Megala MS      |
| Sprint-1 | Creating Current Account Action | USN-13               | As an admin, I can add a response to create a 5 High new current account.   |              | Karthiban MJ  |                |
| Sprint-2 | Creating Loan Account Action    | USN-14               | As an admin, I can add a response to create a 5 High new loan account.  |              | High          | Bhavatharani C |
| Sprint-2 | Creating General Query Action   | USN-15               | As an admin, I can insert responses to general banking queries.   | 5            | High          | Bhadrinath PS  |
| Sprint-3 | Creating Net-Banking Action     | USN-16               | As an admin, I can insert responses to net-banking queries.   | 5            | High          | Bhavatharani C |
| Sprint-3 | Integrate With Flask<br>Webpage | USN-17               | As an admin, I will integrate with the Flask  webpage using Python code following the establishment of Assistant.  5 High |              | Bhadrinath PS |                |
| Sprint-3 | Bot Preview                     | USN-18               | As an admin, I employ HTML code to design the front-end of the website.   |              | Megala MS     |                |
| Sprint-4 | Run The Application             | USN-19               | An admin can also access the bot at any time.   | 2            | High          | Karthiban MJ   |

### **Project Tracker, Velocity & Burndown Chart: (4 Marks)**

| Sprint   | Total Story<br>Points | Duration | Sprint Start Date | Sprint End Date<br>(Planned) | Story Points Completed (as on Planned End Date) | Sprint Release Date<br>(Actual) |
|----------|-----------------------|----------|-------------------|------------------------------|---|---------------------------------|
| Sprint-1 | 15                    | 6 Days   | 24 Oct 2022       | 29 Oct 2022                  |   |                                 |
| Sprint-2 | 10                    | 6 Days   | 31 Oct 2022       | 05 Nov 2022                  |   |                                 |
| Sprint-3 | 15                    | 6 Days   | 07 Nov 2022       | 12 Nov 2022                  |   |                                 |
| Sprint-4 | 20                    | 6 Days   | 14 Nov 2022       | 19 Nov 2022                  |   |                                 |

# **Velocity:**

# AV = Velocity / Sprint duration

### Sprint-1:

Velocity / Sprint duration = 15 / 6 = 2.5

# Sprint-2:

Velocity / Sprint duration = 10 / 6 = 1.6

### Sprint-3:

Velocity / Sprint duration = 15 / 6 = 2.5

#### Sprint-4:

Velocity / Sprint duration = 20 / 6 = 3.3

| Sprint   | Velocity |
|----------|----------|
| Sprint-1 | 2.5      |
| Sprint-2 | 1.6      |
| Sprint-3 | 2.5      |
| Sprint-4 | 3.3      |

**Total Average Velocity = 2.47**