

Team 14

Software project

PLANNING

Roadmap

Backlog

Board

Reports

Issues

DEVELOPMENT

Code

Releases

OPERATIONS

Deployments

On-call

Project pages

Add shortcut

Project settings

Projects / Team 14

Backlog

BS

KM

MS

BS

Epic ▾

Versions ▾

Insights

▼ Sprint 1

24 Oct – 29 Oct

(4 issues)

0

0

15

Complete sprint

...

To build a bot to guide customer on creating a savings and current account, as well as providing a greeting message to welcome the customer.

✓

T1-12

As an admin, I must create the required IBM service, Watson Assistant.

CREATE IBM SERVICE

2

DONE ▾

KM

✓

T1-13

As an admin, I can add welcoming messages, customer care executive contact information to the bot.

CHATBOT SKILL CREATION

3

DONE ▾

BS

✓

T1-15

As an admin, I can add a response to create a new current account.

CREATING CURRENT ACCOUNT AC...

5

DONE ▾

KM

✓

T1-17

As an admin, I can add a response to create a new saving account.

CREATING SAVING ACCOUNT ACTI...

5

DONE ▾

MS

+ Create issue

▼ Sprint 2

31 Oct – 5 Nov

(2 issues)

10

0

0

Start sprint

...

To address the customer's Loan and General Queries and concerns.

✓

T1-19

As an admin, I can add a response to create a new loan account.

CREATING LOAN ACCOUNT ACTION

5

TO DO ▾

BS

✓

T1-21

As an admin, I can insert responses to general banking queries.

CREATING GENERAL QUERY ACTION

5

TO DO ▾

BS

+ Create issue

▼ Backlog

(0 issues)

0

0

0

Create sprint

Your backlog is empty.

+ Create issue

You're in a team-managed project

Learn more