# Project Design Phase-IProblem–SolutionFitTemplate

Date	12October2022
TeamID	PNT2022TMID28434
ProjectName	VirtualEye- LifeGuardforSwimmingPoolstoDetectActiv eDrowning
MaximumMarks	2Marks

## 1. CUSTOMER SEGMENT(S)

reatstressbuster.

6. CUSTOMER CONSTRAINTS

5. AVAILABLE SOLUTIONS

Who is your customer? What constraints prevent your customers from taking action or limit their choices. i.e. working parents of 0-5 y.o. kids of solutions? i.e. spending power, budget, no cash, network connection, available devices.

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking.

Swimmingisakid's favoriteaquaticsportandit'sag

Usually, such systems can be develop ed by installing more than 16 cameras underwater and ceil ingandanalyzingthevideofeedstod etectanyanomalies.

One is that the camera is mounted on the underwater swimming pool wall, then monitor underwaters wimmer status. A limitation of this equipment is that if too many swimmers, the occlusion problem arises. The other is that thecamera is mounted upon the water, and monitors the Swimmer posturechange. The reflection and refraction of light in air -water interference willaffect the image quality, and drowning man feature this method detected isnoteasytodistinguishswimmersanddiversobyjously. The third is a combination of the two, underwa ter camera and aerial camera matched, monitoring the swimmer posture. This system needs constant observationwhichisthemaindisadvantage.

Which solutions are available to the customers when they face the problem:

## 2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs to be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

Everyyear, manyindividuals, including kidsunder theageof5drowninthedeepsofthe swimmingpool, and the lifeguards are not well trained enough to h andlethesesituations.

#### 9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

Swimmingisakid'sfavoriteaquaticsportandit'sagreatstressbu ster.Butinthewater,beginnersoftenfeelhardto breathewhich causeschoking actions, loss of balanceand resultsinadrowningaccident.Somespecialcircumstances, suchascramps, collide with each other, disease or mental stress andsoonmayalsocauseswimmertodrown...

### 7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefitic indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

weneedtoidentifythedrowingpersonintheswimmingpoolandthe iractionsareidentifiedusingtheartificialintelligencetec hnology

#### 3. TRIGGERS

What triggers oustomers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

The triggers are seeing peopledrowning and the lifeguards are not well trained enough to handle these situations.

# 4. EMOTIONS: BEFORE / AFTER

How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

Beforeinthewater, beginners often feel hard to breathewhich causeschoking actions, loss of balance and results in a drown in gaccident..aftertheproposedsystemofthenewtechnologyt hecustomersarefeeling confident

#### 10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality. If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches oustomer behaviour.

Bystudyingbodymovementpatternsand connectingcameras toartificialintelligence(AI)systemswecandeviseanunderwat erpoolsafetysystemthatreducestheriskofdrowning. Usually, suchsystemscanbedevelopedbyinstallingmorethan16came rasunder water and ceiling and analyzing the vide of eeds to detectanyanomalies..

# 8. CHANNELS of BEHAVIOUR

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What kind of actions do customers take online? Extract online channels from #7

#### 8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.



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