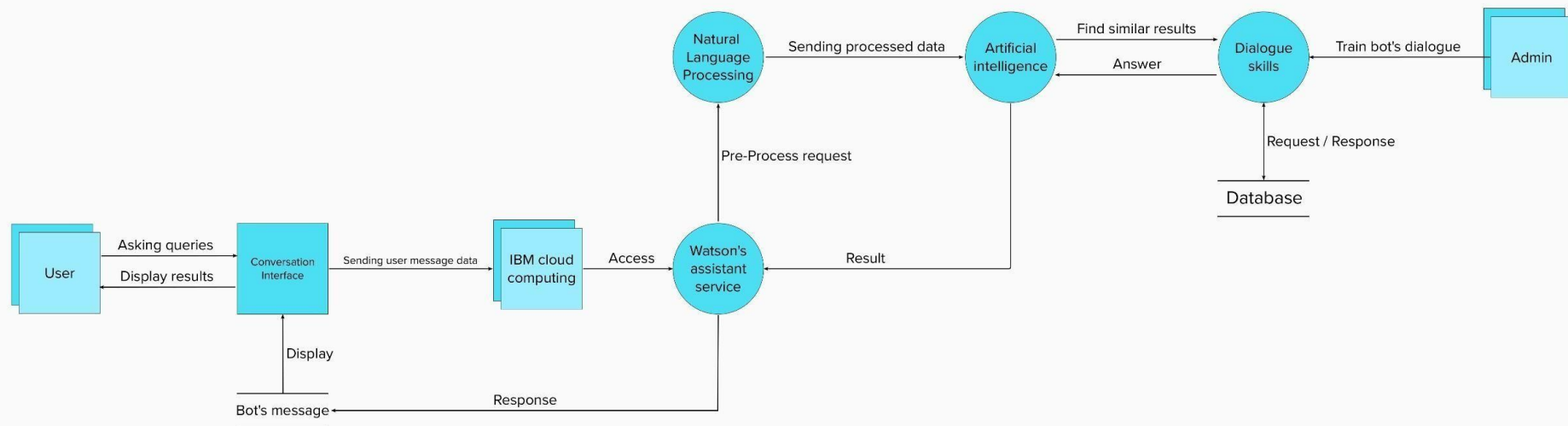


DATA FLOW DIAGRAM & USER STORIES

Date	16 October 2022
Team ID	PNT2022TMID28539
Project Name	Ai based discourse for banking industry

DATA FLOW DIAGRAM



User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can access my account / dashboard by Login	High	Sprint-1
	Dashboard	USN-6	As a user, I can access the chatbot in the home page or dashboard	I can access my dashboard	High	Sprint-2
Customer (Web user)	Access	USN-7	As a user, I can ask queries to virtual assistant	I can question the virtual assistance	High	Sprint-1
Customer Care Executive	Clarification	USN-8	As a user care executive, I will provide clarification for any questions that the chatbot cannot answer	I can clarify questions that chatbots can't answer	Medium	Sprint-3
Administrator	Moderation	USN-9	As an admin, I can add an inquiry and its appropriate response to the chatbot	I can add an inquiry and answers to the chatbot	High	Sprint-3
		USN-10	As an admin, I will moderate chatbot responses	I can moderate chatbot responses	Medium	Sprint-4
		USN-11	As an admin, I will update the chatbot with new questions and responses	I can add new inquiries and responses to the chatbot	Medium	Sprint-4
		USN-12	As an admin, I will maintain the chatbot's behaviour	I can maintain the chatbot's actions	High	Sprint-4