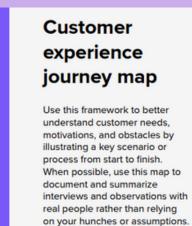
PLASMA DONOR

DATE:19.10.2022



Product School

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213 \Box \rightarrow 0 (L) Request for donation, **New Registration** Enter Engage Exit Extend donate,participating in In the core moments in the process, what happens? What do people What happens after the experience is over? awarness camp typically experience as the process finishes? Steps
What does the person (or group) typically experience? Statistical view donor's details Plasma availability Make a plasma appared denote the plasma locate the nearest denors appairtment denor's profile Donor's Profile Update the total Update donation counts successful donation uter asked for the ompleme our oil some for their new mat and passessord asked to their seek and the registration legs to the application. in the home page, user can able to see user can able to see the plasma availability with the statistical about the donors with demand-and-dembloared and their donorsions supply rising any the led development for the count of total the statistics above the same purious and form that destination must set be counted assumed as the counter of the the ready can simply able to make a will donate their the evaluable distort. As a request to plasma plasma upon the plasma plasma upon the who are locate duration request to make a 4 plasmitteet which is public duration. the user sble to logical of the application after the process is finished the user will interact the graphical debloard in the devidence of the application the home page of the provise the devidence of provise the application user users the user will interact the user who make donor who want to donate their plasma with the force and the application with the donor needy the user will interact donors and needy with the frost end of the application interacts each other Interactions the user will interact with the frost-end of the application What interactions do they have at each step along the way? ■ People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use? Help me see the strainfeld of Goals & motivations Nelp me negister a Nelp me create my seels we tign into the application application. Help me to request Help me to find the Sorte planns available donors my planns to the donation easily needy appairment easily Helps me to save a Helps me to find an life by-donating my donor who match my plasma type At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...") Help me to successfully logout of the application Positive moments if all the details user is user will all gone well the provided by users is user will able to commit, yours it user will able to commit yours and count successful opin successfully easy finding of disnor with the provided nearest donors the plasma should nearest donors wishbilly exhibiting successful plants of exhibiting the donor's still get an donor's still get an donor with the plants type plants type appears type as they stroke levine donor card exquest plants type as they stroke levin The donor can able donor will get an to save a life virtual donor card What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting? Negative moments the actual district unavailability of the from the location fearest. wrong input format invalid data invalid Credentials will produce enor produces an prevents user from exception successfully login the needy may not the donor may stile to find the reached their donor donation limit What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming? unavailability of unavareness of doubts and fear feels hard to use the decrease with the plasma douation about the donation application. inability of an user to successfully log out of the application Areas of opportunity have better interret growlding velid data and by to enter ensuing the valid logis credentals registration. conducting a piscese storing the valuable use GPS to locate formation about Fix nearest dozons camp the available dozons and keep the information updated reward the stoner for denoting the current providing denoting their planes about disease and the counseling for the first time denots needly create as challed to exceed on 100 solutions to 100 solutions that the planting about the How might we make each step better? What ideas do we have? What have others suggested?