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TEAM DETAILS:

Team No : PNT2022TMID50230

College Name : Jayaraj Annapackiam CSI

Engineering College

Department : Information Technology

Date	03 –NOV -2022
Team ID	PNT2022TMID50230
Project Name	Customer Care Registry
Maximum Marks	4 Marks

TEST

CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC for Automation(Y/N)	Executed By
User_Page_TC_O1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/ Singup popup displayed or not	http://169.51.204.102 HYPERLINK "http://169.51.204.102/215:30106/	Show Complaint popup should display	Working as expected	PASS	Successful		Isswarya . RGeeetha . V S e l v

												a m a r i . N Sudalaivadivu@Gayathri.S
User_Page_TC_OO2	U I	U S E R P A G E	Ve	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204 HYPERLINK "http://169.51.0.204/" 215:30106/	No Complaint should shown	Working as expected	PASS	Successful			I s w a r y a . R G e e t h a i . V S e l v a m a r i . N Sudalaivadivu@Gayathri.S
User_Page_TC_OO3	U I	U S E R P A G E	Verify User Total Complaint is Zero	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204 HYPERLINK "http://169.51.0.204/" 215:30106/	Total Number of Complaint is Zero	Working as expected	PASS	Successful			I s w a r y a . R G e e t h a i .

												V S e l v a m a r i . N Sudalaivadivu@Gay athri.S
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Admin_Page_TC_OO4	Functional	Admin Page	Ad	1.Enter URL(http://169.51.204.215) and click go 2.Enter the Credentials for the admin page and submit	http://169.51.204.215 HYPERLINK "http://169.51.204.215:30106/"	Agent Database should display on show agent database.	Working as expected	PASS	Successful	Is war ya.R G eeth ai. V Selvam ar i. N Sudalaivadivu@Gayathri.S
Admin_Page_TC_OO5	Functional	Admin Page	Admin	1.Enter URL(http://169.51.204.215) and click go 2.Click on submit by giving correct credentialsto the admin Page	http://169.51.204.215 HYPERLINK "http://169.51.204.215:30106/"	Delete the agent	Working as expected	PASS	Successful	Is war ya.R G eeth ai. V Selvam

						D a t a b a s e				ar i. N Sudalaivadivu@G ayathri.S
Admin_Page_TC _OO6	Fun ctio nal	A d m i n P a g e	Verify th e o v e r a l l D e l e c t th e d a t a b a s e f o r U s e r	1.Enter URL(http://169.51.204.215) and click go 2.Click on submit by giving correct credentialsto the admin Page 3.After type the “A” in theText box for the agent database delect	http://169.51.204.215 HYPERLINK "http://169.51.0.204/"_215:30106	Delect the overall Agent database delect.	Work ing as expec ted	P A S S	Su cce ssful	Is w a r y a R G e e t h a i. V S e l v a m a r i. N Sudalaivadivu@G ayathri.S

Admin_Page_TC _OO7	U I	Admi n Page	Veri fy th e a d m i n s e e n th e t e x t b o x f o r	1.Enter URL(http://169.51.204.215) and click go 2.Click on submit by giving correct credentialsto the admin Page 3.Admin Can see the textbox for delect option	http://169.51.204.215 HYPERLINK "http://169.51.0.204/"_215:30106	Text box work ing for the cor rect Key word	Wor king as exp ecte d	P A S S	S u c c e s s f u l	Iswarya. R Geethai. V Selvamar i.N Sudalaiv adivu@G ayathri.S
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			th e d e l e c t o p t i o n							
Home_Page_TC_008	U I	Register Account for Agent	Verify User is able to see the Register Page for Agent	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on the Agent button for register	http://169.51.204.215:30106/ HYPERLINK "http://169.51.204.215:30106/"	After register Page popup should seen.	Working as expected	P A S S	S u c c e s s f u l	Iswarya. R Geethai. V Selvamar i.N Sudalaivadivu@Gayathri.S
Agent_Register_TC_010	U I	AGENT REGISTER	Verify	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on the Agent button after the text field are visible for the agent to see	http://169.51.204.215:30106/ HYPERLINK "http://169.51.204.215:30106/"	Agent Register text fields are visible	Working as expected	P A S S	S u c c e s s f u l	Iswarya. R Geethai. V Selvamar i.N Sudalaivadivu@Gayathri.S

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Agent_Register_TC_O11	Functional	AGENT REGISTER	Ver	1.Enter URL(http://169.51.204.21) and click go 1.Register the account by giving credentials 2. Clickon button Submit	http://169.51.204.215:30106/	Email sent successfully	Working as expected	PASS	Successful	Isswarya . R Geetha i . V Selvam a r i . N Sudalaivadivu @Gayathri.S
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Web_Ch at_TC_ O11	F u n c t i o n a l	W E B C H A T	Click on the Web chat button	1.Enter URL(http://169.51.204.215:30106) and click go 1.Click on the Web Chat Button	http://169.51.204.215:30106	W e b c h a t p o p u p	W o r k i n g a s e x p e c t e d	P A S S	S u c c e s s f u l	I s w a r r y a . R G e e t h a i . V S e l v a m a r i . N Sudalaivadivu @Gayathri.S
Web_chat _TC_O12	U I	W E B C H A T	Web chat button visible	1.Enter URL(http://169.51.204.215:30106) and click go 1.shown on the Web Chat Button	http://169.51.204.215:30106	W e b c h a t v i s i b l e	W o r k i n g a s e x p e c t e d	P A S S	S u c c e s s f u l	I s w a r r y a . R G e e t h a i . V S e l v a m a r i . N Sudalaivadivu@Ga yathri.S

Admin_Login_TC_O13	Functional	AGENT LOGIN	Verify	<ul style="list-style-type: none"> Enter URL(http://169.51.204.215:30106/) and click go To the Agent Loginpage getting of emails 	http://169.51.204.215:30106/	Get Notified by Emails	Working as expected	PASS	Successful	Isswarya . RGeeethai . V S e l v a m a r i . N Sudalaivadivu@Gayathri.S
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Agent_Login_TC_O14	UI	AGENT Login	Visible	<ul style="list-style-type: none"> Enter URL(http://169.51.204.215:30106/) and click go To the User Login page and seen your textfields 	http://169.51.204.215:30106/	Text Fields for Email Agent Page	Working as expected	PASS	Successful	Isswarya . RGeeethai . V S e l v a m a r i . N Sudalaivadivu@Gayathri.S
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LoginPage_TC_O15	U I	U S E R L o g i n	Visible	<ul style="list-style-type: none"> Enter URL(http://169.51.204.215:30106/) and click go To the User Login page and seen your textfields 	http://169.51.204.215:30106/	Text Fields for Email Agent Page	Working as expected	P A S S	Successful	I s w a r y a . R G e e t h a i. V S e l v a m a r i . N Sudalaivadivu@Gayathri.S
Agent_Login_TC_O16	F u n c t i o n a l	A G E N T L o g i n	Visible	<ul style="list-style-type: none"> Enter URL(http://169.51.204.215:30106/) and click go To the Agent Forgot Pageafter verification Password should Visible 	http://169.51.204.215:30106/	Password should be Visible	Working as expected	P A S S	Successful	I s w a r y a . R G e e t h a i. V S e l v a

			o r g o t P a s s w o r d							m a ri . N Sudalai vadivu@G ayathri.S
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