Define CS, fit into	1. CUSTOMER SEGMENT(S) Every man and woman	6. CUSTOMER LIMITATIONS Available devices Network connections	Adding daily expenses to database Alerts the user when budget limit exceeds Database to maintain all those details
Focus on J&P, tap into BE, understand	To add, and update the daily expenses Alerts user when they exceeds the budget limit	9. PROBLEM ROOT / CAUSE Manual work consumes time and it is error prone Not much organized	Get feedback and user's experience from customers who are using the application Get feedback and user's experience from customers who are using the application
Identify strong TR & EM	3. TRIGGERS TO ACT Monotonous and error prone	A web application to manage daily expenses. Adding expenses to database, setting a daily and monthly budget limit to alert users. This helps users to save money and avoid unnecessary expenses	8. CHANNELS of BEHAVIOUR 8.1 ONLINE Immediate accessiblity irrespective of place and time 8.2 OFFLINE
	4. EMOTIONS: BEFORE / AFTER Before: Confusion, Frustration After: Stress free, Relaxation		Access of previously downloaded information