

User journey

TEAM ID : PNT2022TMID12530

<div><div>1 Scenario</div><div>User entering their expenses on a regular basis and track their expense to obtain promising insights</div></div>	ENTICE			ENTER		ENGAGE		EXIT		EXTEND		
<div><div>2 Steps</div><div>What does the person experience?</div></div>	Spend the Money	Fall into debt and crisis	Find no way to manage the expense	Start using the application by registering	Enter the expenses	View the visual stats of expenses	Receive mail notifications when expenses goes high	Get better insights about financing	Get a clear cut plan on how to spend money effectively	Personalized Recommendation	Formulation of expenses	
<div><div>3 Interactions</div><div>What your user might be thinking and feeling at the moment?</div></div>	Expense tracking and planning	Making note of every expenses	Get a plan	Initial Registering	Expenses charts and history	Optimistic	Visualize the spent areas	Analyse the key points	Obtain a customised plan	Receive alerts via email	Reduces chances of bad debt	Advancements in planning
<div><div>4 Goals and Motivation</div><div>At each step what is primary goal or motivation?</div></div>	To track expenses	To create a wise plan to spend money	Analyse the statistics	Keep note of each and every expense	Plan for each categories	Formulate a spending chart	Identify highly spent areas	Spend money effectively	Optimise the work plan	Complete experience on expense tracking	Receive alert mails to keep user on track	
<div><div>5 Positive Moments</div><div>What does aperson find motivating,enjoyable?</div></div>		Intellectual	Goal Driven	Hopeful	Motivated	Expectant	Satisfied	Wise Planning	User friendly interaction	Refreshed and inspired	Self introspection	Compare results
<div><div>6 Negative Moments</div><div>What problems does a person face and find it frustrating?</div></div>	Doubtful	Uncertain	Hesitant and fear of commitment	Frustrated	Confused	Improper planning	Overwhelmed	Finding it difficult to adapt to the suggestion	Lack of Self planning	Regret		
<div><div>7 Opportunities</div><div>Potential improvements or enhancements to the experience</div></div>	Innovative tools	Support from others	simple and efficient	Better UI design	Visualization	How stats improve in better planning	Effective mail incorporation	Containerized application	Gamified approach	Efficient and User friendly system		