

Customer experience journey map

Team ID:
PNT2022TMID15283
Project Name:
VirtualEye – Lifeguard for swimming pools for active drowning
Maximum Marks
2 Marks

Created in partnership with

Product School

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Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

Project Design Phase-II Customer Journey





