Share a view link to the mural with stakeholders to keep

them in the loop about the outcomes of the session.

Export a copy of the mural as a PNG or PDF to attach to

Customer experience journey map Understand customer needs, motivations, and

Strengths, weaknesses, opportunities & threats Identify strengths, weaknesses, opportunities, and threats (SWOT) to develop a plan. Open the template _

obstacles for an experience. Open the template ->

emails, include in slides, or save in your drive.

Strategy blueprint Define the components of a new idea or

strategy. Open the template ->

B Export the mural

Keep moving forward

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