# 1. CUSTOMER SEGMENT(S)

Who is your sustement i.e. working parents of 0.5 y.o. kids

people affected with heart diseases are said to be our customers and the doctors also considered as our customers because they are the ones who wants a technology based services for treating people.

## 6. CUSTOMER CONSTRAINTS

Focus on consumer decision-making process, highlighting the key moments from identifying a need to buying and consuming a product, and adopt a true "consumer focus" in year managerial decisions by analysing how consumers make decisions, what happens in their hearts and minds.

## 5. AVAILABLE SOLUTIONS

CC

Which solutions are available to the contoners when they face the problem or ment to get the jub done? What have they tried in the past? What prox & or these solutions have? i.e. pen and paper is an alternative to digital nometaking

AS

СН

Explore AS, differentiate

The proposed solutions are ECG for diagnosis of heart diseases , most of all eating a fat ,low salt diet,getting regular exercise and good sleep and not smoking are important part of treatment. Solutions are independent in various type of heart damage.

### 2. JOBS-TO-BE-DONE / PROBLEMS

jobs-to-fae-done lise problems) do you address for yours? There could be more than one; explore different sides.

It describe the mechanisms that cause a customer to adapt an innovation. The theory states that markets grow evolve, and renew whatever customers have a job to be done, then buy a product to complete it. In our project, a person needs to recover from heart disease, no matter what were going to use, they need a end solution which can change their health condition when compare to before

#### 9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists?
What is the back story behind the need to do this job?
Le continues have to do it because of the change in regulat

The main reason of getting CHD are diabetes, high chloesterol and blood pressure, smoking, mental depression, eating an unhealthy diet and any family history of heart disease.

### 7. BEHAVIOUR

What likes your custamer dis to address the problem and get the jub done? i.e. directly related find the right solar panel restaller, calculate yough and benefits; indirectly associated classomers spend free time on volunteering work (i.e. Greenpeace)

First of all they (customer or patients) should report what problem they are undergoing according to their health condition. After that they are instructed to follow the steps that the solution provider given (that is jobs to be done for curing their illness).

# 3. TRIGGERS

What triggers customers to act? Le. seeing their reighbour installing solar panels, reading about a more efficient solution is the news.

By seeing the advanced technology providing a solution for their problem with low cost, and getting benefit from where they are ,so this makes custome

# 4. EMOTIONS: BEFORE / AFTER

How do sustainest feel when they face a problem or a job and afterwards? i.e. fast, resecute a confident, in control - use it in your communication strategy & design.

When they facing a problem of health illness, they feel lonely get depressed of them and their family feel insocu atc. After knowing their diness can be treated they have

# 10. YOUR SOLUTION

TR

EM

Our solution is about to find out the persons where all on the edge to get caught by heart disease. For this we taking a survey on peoples health conditions by age gender, and what type of foods they are intaking, by this we predict and visualize the people those who are all normal vs. affected through , Data Analytics.

# 8. CHANNELS of BEHAVIOUR

rut kind of actions do custamers take online? Extract online channels from #7

They can check the symptoms of heart diseases or any other health illness by referring in online

SL

They can consult a Doctor in practical of what problem they have in their body.