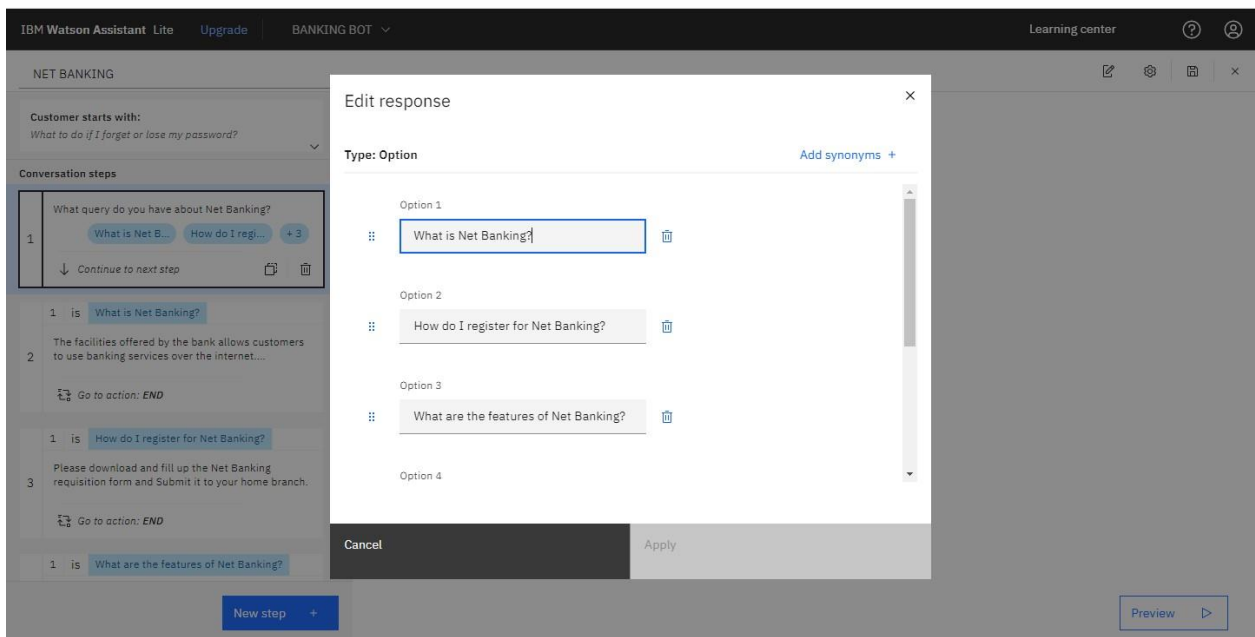
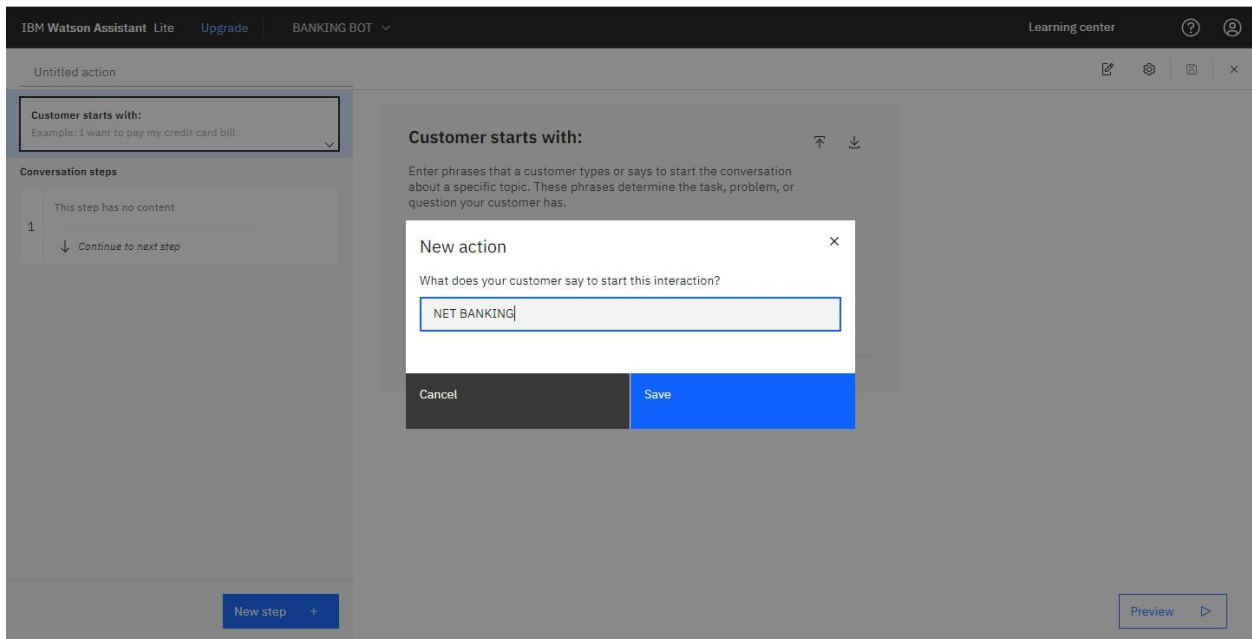


Project Development Phase Delivery of Sprint - 3

Date	01 November 2022
Team ID	PNT2022TMID15202
Project Name	AI based discourse for Banking Industry

Creating Net Banking Action



IBM Watson Assistant LiteUpgradeBANKING BOTLearning center

NET BANKING

Customer starts with:
What to do if I forget or lose my password?

Conversation steps

1

What query do you have about Net Banking?

What is Net B...How do I regi...+ 3

Continue to next step

1

is

What is Net Banking?

The facilities offered by the bank allows customers to use banking services over the internet....

Go to action: END

1

is

How do I register for Net Banking?

Please download and fill up the Net Banking requisition form and Submit it to your home branch.

Go to action: END

1

is

What are the features of Net Banking?

New step +

Step 2 is takenwith conditionsfx

Conditions1 condition

IfAll of this is true:

1. What query d...isWhat is Net Banking?

andAdd condition +

New condition group +

Assistant says

The facilities offered by the bank allows customers to use banking services over the internet. Customers need not visit their bank's branch office to avail each and every small service.

Define customer response

Preview

IBM Watson Assistant LiteUpgradeBANKING BOTLearning center

NET BANKING

1

is

How do I register for Net Banking?

Please download and fill up the Net Banking requisition form and Submit it to your home branch.

Go to action: END

1

is

What are the features of Net Banking?

1)Check the account statement online.

Go to action: END

1

is

Facing problems in Net Banking

Please contact out customer care executive or approach the closest branch.

Go to action: END

1

is

What to do if I forget ...

Click the "forgot password" link when logging in. The system will ask you to select a pre-arranged mode...

Go to action: END

New step +

Step 6 is takenwith conditionsfx

Conditions1 condition

IfAll of this is true:

1. What query d...isWhat to do if I forget or lose ...

andAdd condition +

New condition group +

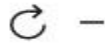
Assistant says

Click the "forgot password" link when logging in. The system will ask you to select a pre-arranged mode of transmission of a temporary secure access code to you. You can access the system with this code, and a new password creation screen will appear.

Define customer response

Preview

Preview



GREETINGS recognized

Good to see you

go to [INDEX](#)

HOW CAN I HELP YOU

Net Banking Query

Net Banking Query

go to [NET BANKING](#)

What query do you have about Net Banking?

Select an option

Type something...



Preview ↺ —

What query do you have about Net Banking?

How do I register for Net Banking? ▼

How do I register for Net Banking?

Please download and fill up the Net Banking requisition form and Submit it to your home branch.

go to [END](#)

Do You Want To Know About Some Other Services?

☐ Yes ☐ No

➤

WEB PAGE:

